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Directory of Victim-Offender Mediation Programs in the United States

April 2000

Center for
Restorative Justice
& Peacemaking
University of Minnesota

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U.S. Department of Justice
Office of Justice Programs
810 Seventh Street NW.
Washington, DC 20531

Janet Reno
Attorney General

Daniel Marcus
Acting Associate Attorney General

Mary Lou Leary
Acting Assistant Attorney General

Kathryn M. Turman
Director, Office for Victims of Crime

Office of Justice Programs
World Wide Web Home Page
www.ojp.usdoj.gov

Office for Victims of Crime
World Wide Web Home Page
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For grant and funding information contact
U.S. Department of Justice Response Center
1–800–421–6770

OVC Resource Center
1–800–627–6872
OVC Resource Center Home Page
www.ncjrs.org

NCJ 176349

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The Office for Victims of Crime is a component of the Office of Justice Programs, which also includes the Bureau of Justice Assistance, the Bureau of Justice Statistics, the National Institute of Justice, and the Office of Juvenile Justice and Delinquency Prevention.

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Directory of Victim-Offender Mediation Programs in the United States

Mark S. Umbreit, Ph.D., Director
Jean Greenwood, M.Div., Former Training Coordinator

With

Robert Schug, B.A.
Jenni Umbreit, B.A.
Claudia Fercello, M.S.W.

Center for Restorative Justice & Peacemaking
(formerly Center for Restorative Justice & Mediation)
School of Social Work
University of Minnesota
St. Paul, Minnesota

April 2000

Office for Victims of Crime
OVC
Advocating for the Fair Treatment of Crime Victims

NCJ 176349

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Message From the Director

This collection of six documents covers a number of important issues related to restorative justice. Four of the documents focus on victim-offender mediation, which is a major programmatic intervention that fully embraces the concepts of restorative justice. The first of these documents is the *Guidelines for Victim-Sensitive Victim-Offender Mediation: Restorative Justice Through Dialogue*, which assists administrators in developing or enhancing their restorative justice programs. It provides practical guidance for mediators to facilitate balanced and fair mediation, which will ensure the safety and integrity of all the participants. The *National Survey of Victim-Offender Mediation Programs in the United States* contains information about the characteristics of the various victim-offender mediation programs operating nationwide and the major issues facing them in their day-to-day operations. The *Survey* describes the actual functioning of the programs, while the *Guidelines* sets standards for the practice of victim-offender mediation. Next, the *Directory of Victim-Offender Mediation Programs in the United States* lists all identified victim-offender mediation programs in the country and provides their addresses, phone numbers, and contact and other basic information. The purpose of the *Directory* is to provide easy access for persons who would like to contact a given program. The *Family Group Conferencing: Implications for Crime Victims* document discusses a related form of restorative justice dialogue that originated in New Zealand and Australia and has been replicated in some communities in the United States. The *Multicultural Implications of Restorative Justice: Potential Pitfalls and Dangers* document informs practitioners about concerns regarding the implementation of such frameworks when working with persons of cross-cultural perspectives. The sixth document, entitled *Victim-Offender Mediation and Dialogue in Crimes of Severe Violence,* will be added to the collection late FY 2000. It will provide case study evidence suggesting that many of the principles of restorative justice can be applied to crimes of severe violence, including murder. In addition, this document includes a discussion about the need for advanced training for persons working with victims of severe violence.

The Office for Victims of Crime does not insist that every victim participate in victim-offender mediation, family group conferencing, or other restorative justice intervention. Such participation is a personal decision that each victim must make for herself or himself. We strongly advocate, however, that all restorative justice programs be extremely sensitive to the needs and concerns of the victims who would like to meet with their offenders. No pressure should be placed on victims to participate, for participation must be strictly voluntary. Victims should be granted a choice in the location, timing, and structure of the session and a right to end their participation at any stage in the process. These protections for victims do not mean that offenders can be treated insensitively. Both victim and offender must be dealt with respectfully.

We sincerely hope that restorative justice programs already in operation in probation or parole agencies, judicial agencies, religious groups, victim service organizations, community-based organizations, or elsewhere study these documents and embrace the victim-sensitive

guidelines that are relevant to their particular type of intervention. Restorative justice programs can only be strengthened by operating with heightened awareness of the needs of crime victims.

Kathryn M. Turman
Director
Office for Victims of Crime

Acknowledgments

The Office for Victims of Crime (OVC) would like to offer special thanks to authors Mark S. Umbreit, Ph.D., Director; Robert Schug, B.A.; Jean Greenwood, M.Div., former Training Coordinator; Claudia Fercello, M.S.W.; Jenni Umbreit, B.A., of the Center for Restorative Justice & Peacemaking (formerly the Center for Restorative Justice & Mediation), School of Social Work, University of Minnesota.

We recognize the valuable contribution of the members of the Board of Directors of the Victim-Offender Mediation Association (VOMA), who played a critical role in offering thoughts about the survey and providing the VOMA mailing list, which was the foundation of the national survey and directory of programs. We thank the many program staff members who took the time to participate in the Center's phone interviews about victim-offender mediation policies and practices. Also, we would like to acknowledge the valuable contribution made by Robert Schug, Administrative Aide at the Center for Restorative Justice & Peacemaking, who spent many hours preparing and updating the directory and responding to numerous requests for draft copies.

This project also benefited greatly from the contributions, guidance, and support of Susan Laurence, the project manager at OVC. This *Restorative Justice and Mediation Collection* is the result of the efforts of many individuals in the field who generously shared their materials and experience with the Center for Restorative Justice & Peacemaking so that victims may be provided additional options in the process of healing.

Center for Restorative Justice & Peacemaking

The restorative justice model supports the view that a crime is a harmful act against individual victims and members of the community—not just the State. The criminal justice process needs to ensure that offenders repair this harm; respond to victims compassionately, fairly, and justly; and promote safe and secure communities.

The Center for Restorative Justice & Peacemaking (formerly Center for Restorative Justice & Mediation) at the University of Minnesota School of Social Work (St. Paul campus) was established to provide technical assistance, training, and research in the State of Minnesota, nationally, and internationally to support restorative justice practices and principles.

Through restorative justice, victims, communities, and offenders are placed in active roles to work together to—

- Empower victims in their search for closure.
- Impress upon offenders the real human impact of their behavior.
- Promote restitution to victims and communities.

Dialogue and negotiation are central to restorative justice, and problem solving for the future is seen as more important than simply establishing blame for past behavior.

Balance is sought among the legitimate needs of the victim, the community, and the offender to enhance community protection and direct accountability of the offender to the victim and the victimized community.

The Center for Restorative Justice & Peacemaking offers the following services and training opportunities:

- National Restorative Justice Training Institute at the University of Minnesota, St. Paul campus, through the School of Social Work, College of Human Ecology, and University College/Continuing Education.
- Regional workshops and training seminars throughout Minnesota and in other locations.
- Promotion, support, and technical assistance for systemic change in the juvenile justice system that embraces restorative justice policies and programs in correctional systems.
- Pilot sites in Florida, Minnesota, and Pennsylvania through the Balanced and Restorative Justice Project, a joint project with Florida Atlantic University, supported by the Office of Juvenile Justice and Delinquency Prevention, U.S. Department of Justice, Washington, D.C.
- Introductory victim-offender mediation training and program development assistance (3-day sessions).
- Advanced mediation training in crimes of severe violence, including homicide (4-day sessions).
- Graduate coursework on mediation and conflict resolution in communities, schools, families, and workplaces and within the justice system.

- Mediation services in cases of homicide and other offenses involving severe violence.
- Cross-national studies of restorative justice and mediation in Canada, England, and the United States.
- Resource center of video and print materials relating to restorative justice and mediation.

The center can be reached at—

Center for Restorative Justice & Peacemaking
University of Minnesota School of Social Work
1404 Gortner Avenue, 105 Peters Hall
St. Paul, MN 55108–6160
Phone: 612–624–4923, Fax: 612–625–8224
E-mail: rjp@tlcmail.che.umn.edu

Updates to this *Directory* may be viewed online at **ssw.che.umn.edu/rjp**.

The University of Minnesota is committed to the policy that all persons shall have equal access to its programs, facilities, and employment without regard to race, color, creed, religion, national origin, sex, age, marital status, disability, public assistance status, veteran status, or sexual orientation.

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Victim-Offender Mediation Program Survey 51

NOTE: Victim-offender mediation (VOM) programs are not listed for Arkansas, Guam, Louisiana, Mississippi, North Dakota, Puerto Rico, Rhode Island, the Virgin Islands, West Virginia, and Wyoming.

Programs in this *Directory* are alphabetized first by State, then by city, and finally by program name. If no programs are listed for a particular city or State, it means that we have no record of a victim-offender mediation program in that city or State; it does not mean that such a program does not exist.

If you know of a program that should be listed in this *Directory*, please ask that program to fill out the **Victim-Offender Mediation Program Survey** found at the end of this *Directory* and send it to—

Center for Restorative Justice & Peacemaking
University of Minnesota School of Social Work
1404 Gortner Avenue, 105 Peters Hall
St. Paul, MN 55108–6160
Phone: 612–624–4923, Fax: 612–625–8224
E-mail: rjp@tlcmail.che.umn.edu

Updates to this *Directory* may be viewed online at **ssw.che.umn.edu/rjp**.

Alabama

Victim-Offender Reconciliation Program
Reconciliation & Justice Ministries, Inc.
102 South Powell Street
Union Springs, AL 36089–1647
Phone: 334–738–3282
Fax: 334–738–3282
Contact: Ms. Louise Johns, Case Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—10
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Felonies

Alaska

Victim-Offender Mediation Program
The Resolution Center
505 West Northern Lights Boulevard, Suite 210
Anchorage, AK 99503–2553
Phone: 907–274–1542
Fax: 907–274–0332
E-mail: CDRC1@juno.com
Contact: Ms. Kris Conquergood, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1994
Cases referred in most recent year: Juvenile—130
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor

Juneau Community Mediation Center, Inc.
114 South Franklin Street, Suite 201
Juneau, AK 99801–1360
Phone: 907–586–4958
Fax: 907–463–5858
E-mail: mreges@aol.com
Contact: Ms. Mala Reges, President, Board of Directors
Type of agency: Private community-based (nonprofit)
Program began: 1999
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Circle 1 (sentencing)
Program cases involve: Sexual assault

Arizona

Conflict Resolution Section
Arizona Attorney General's Office
1275 West Washington Street
Phoenix, AZ 85007–2926
Phone: 602–542–4192
Fax: 602–542–8899
Contact: Ms. Kathy McCormick, Chief Council
Type of agency: Police, Prosecuting attorney
Cases referred in most recent year: Juvenile—500
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, At intake
Type(s) of referrals: Misdemeanors and felonies

Attorney General's Victim-Offender Mediation Program
Conflict Resolution Section
400 West Congress, Suite 206
Tucson, AZ 85701
Phone: 520–628–6783
Contact: Mr. Adam Glaser, Mediation Coordinator
Type of agency: Prosecuting attorney
Cases referred in most recent year: Juvenile—500
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, At intake
Type(s) of referrals: Misdemeanors

Victim-Offender Mediation Program
11600 North Oracle Road
Tucson, AZ 85737–9590
Contact: Ms. Ellen Thompson

California

Victim-Offender Reconciliation Program
Youth Mediation Interface Children Family Services
1305 Del Norte Road, Suite 130
Camarillo, CA 93010–8366
Phone: 805–485–0788
Fax: 805–983–0789
Contact: Ms. Cathy Ungar, Division Manager
Type of agency: Private community-based (nonprofit)
Program began: 1988
Cases referred in most recent year: Juvenile—150
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen

Mediation Center of the North Valley
341 Broadway Street, Suite 200
Chico, CA 95928–5342
Phone: 916–899–2277
Fax: 916–899–2270
E-mail: mcnv@shocking.com
Contact: Ms. Karla Follestad, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1998
Cases referred in most recent year: Juvenile—50
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor, Small claims, Court-ordered

Victim Offender Reconciliation Program of the Central Valley, Inc.
2529 Willow Avenue
Clovis, CA 93612–3334
Phone: 559–291–1120
Fax: 559–291–8214
E-mail: vorp@fresno.edu
Internet: www.vorp.org
Contact: Mr. Jay Geriffith, Interim Director
Type of agency: Church-based
Program began: 1982
Cases referred in most recent year: Juvenile—475
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Group conferencing
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent by audio or carry agreement

Victim-Offender Mediation Program
Restorative Justice Program
643 Blackburn Avenue
Corning, CA 96021–2216
Phone: 530–824–4408
Fax: 530–824–4709
E-mail: research7@snowcrest.net
Contact: Mr. Gary Fortenberry, Marriage and Family Therapist
Type of agency: Police
Program began: 1998
Cases referred in most recent year: Juvenile—70
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Group conferencing
Cases performed indirectly: 5 percent

Mediation Center
Access to Justice
2133 Fairview Road, Suite 100
Costa Mesa, CA 92627
Phone: 714–574–5990
Fax: 714–574–5999
Contact: Ms. Judy Weissberg-Ortiz, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—200
Point(s) in justice process at which mediation occurs: Pre-filing
Type(s) of referrals: Misdemeanors

South Valley Dinuba Victim-Offender Reconciliation Program
P.O. Box 401
Dinuba, CA 93618–0401
Phone: 559–897–0110
Contact: Mr. Dan Neufeld, Director

Victim-Offender Reconciliation Program of Sacramento County
P.O. Box 276629
Fair Oaks, CA 95827–6629
Phone: 916–364–1010
Fax: 916–364–1037
E-mail: admin@ygc.org
Contact: Mr. Alvin Henry, Director of Direct Services
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: All
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse

Centinela Valley Juvenile Diversion Project (CVJDP)
Inglewood City Hall
1 Manchester Boulevard, Suite 880
Inglewood, CA 90301–1750
Phone: 310–412–5578
Fax: 310–330–5705
E-mail: CVJDP@cityofinglewood.org
Contact: Mr. Steve Goldsmith, Director
Type of agency: Community-based (nonprofit)
Program began: 1992
Cases referred in most recent year: Juvenile—720
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen

Dispute Resolution Services
Community Service Programs, Inc.
16842 Von Karman Avenue, Suite 425
Irvine, CA 92606–4950
Phone: 949–851–3168
Fax: 949–251–1659
E-mail: disputeresolution@CSPinc.org
Internet: cspinc.org/
Contact: Ms. Rosanna Bertheola, Director
Type of agency: Private community-based (nonprofit)
Program began: 1992
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Placer Dispute Resolution Service
4191 Godley Lane
Lincoln, CA 95648–9776
Phone: 916–645–9260
Fax: 916–645–9260
Contact: Ms. Patricia Malberg, Program Administrator
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—12
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Asian Pacific American Dispute Resolution Center
1010 South Flower Street, #301
Los Angeles, CA 90015–1428
Phone: 213–747–9943
Fax: 213–748–0679
Contact: Mr. Steve Chang, Director

Dispute Resolution Services, Inc.
Los Angeles County Bar Association
617 South Olive Street, Suite 610
Los Angeles, CA 90014–1605
Phone: 213–896–6533
Fax: 213–627–1426
Contact: Lauren Burton, Director

Los Angeles Victim-Offender Reconciliation Program, Pasadena Pilot
Archdiocesan Catholic Center
3424 Wilshire Boulevard
Los Angeles, CA 90010–2241
Phone: 213–637–7486
Fax: 213–637–6161
Contact: Mr. Doug Yoder, Director
Type of agency: Church-based
Program began: 1999
Point(s) in justice process at which mediation occurs: Post-incarceration
Type(s) of referrals: Misdemeanors and felonies
Program cases involve: Sexual assault

Martin Luther King Dispute Resolution Center
4182 South Western Avenue
Los Angeles, CA 90062–1639
Phone: 323–290–4126
Fax: 213–296–4742
Contact: Ms. Genethia Hudley-Hayes, Executive Vice President

Madera County Victim-Offender Reconciliation Program
3270 Tragon Street
Madera, CA 93637–2666
Phone: 559–675–8373
Contact: Ms. Patti Pistoresi

Oakland Victim-Offender Reconciliation Program
Catholic Charities of the East Bay
433 Jefferson Street
Oakland, CA 94607–3539
Phone: 510–834–5656, ext. 3162
Fax: 520–451–6998
Contact: Ms. LouAnn Aaberg, Director

Mediatrix
P.O. Box 3955
Quincy, CA 95971–3955
Contact: Ms. Shelly Meredith, Director

Victim-Offender Reconciliation Program of San Diego County
1984 Sunset Cliffs Boulevard
San Diego, CA 92107–2824
Phone: 619–223–2544
Fax: 619–223–4794
E-mail: sdvorp@juno.com
Internet: www.vorp.org/sandiego/
Contact: Ms. Pearl Hartz, Executive Director
Type of agency: Church-based
Program began: 1994
Cases referred in most recent year: Juvenile—158
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen
Cases performed indirectly: 5 percent by letter

Community Board of San Francisco
1540 Market Street, Suite 490
San Francisco, CA 94102–6035
Phone: 415–552–1250
Fax: 415–626–0595
Contact: Ms. Amy Reisch, Temporary Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—70; Adult—5
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Dispute Resolution Program Services
Santa Clara County Probation Department, Juvenile Division
70 West Hedding Street, West Wing
San Jose, CA 95110–1769
Phone: 408–299–2206
Fax: 408–297–2463
E-mail: chere.montgomery@co.scl.ca.us
Contact: Ms. Chere Montgomery, Program Manager
Type of agency: County and private community-based (nonprofit)
Cases referred in most recent year: Juvenile—150
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing

Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 10–15 percent by phone

Victim-Offender Mediation Program
840 Guadalupe Parkway
San Jose, CA 95110–1714
Phone: 408–299–3078
Fax: 408–287–2854
Contact: Ms. Jeanne Lucchesi, Coordinator
Type of agency: Probation
Cases referred in most recent year: Juvenile—150
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program
Conflict Resolution Program of the Central Coast
265 South Street, Suite B
San Luis Obispo, CA 93401
Phone: 805–549–0442
Fax: 805–549–0654
E-mail: crpcc@lgc.apc.org
Contact: Ms. Rita Hatfield, Project Manager
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—All
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Mediation Program
Peninsula Conflict Resolution Center
520 South El Camino Real, Suite 640
San Mateo, CA 94402
Phone: 650–373–3490
Fax: 650–373–3495
E-mail: info@pcrcweb.org
Internet: www.belmont.gov/orgs/pcrc
Contact: Ms. Pat Brown, Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—10
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Family, Community/neighbor, Group conferencing

Institute for Conflict Management
2525 North Grand Avenue, Suite N
Santa Anna, CA 92705–8726
Phone: 714–288–5600
Fax: 714–836–8585
E-mail: vorpoc@igc.org
Contact: Mr. Scott Mather, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—900; Adult—100
Point(s) in justice process at which mediation occurs: Pre-filing, Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Restorative Justice Program
Community Mediation Program
330 East Carrillo Street
Santa Barbara, CA 93101
Phone: 805–963–6765
Fax: 805–963–8165
E-mail: humanity96@aol.com
Contact: Ms. Annie Kirchner, Director
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—150
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing

RE-VORP/RE-COURSE
Redwood Empire Victim-Offender Reconciliation Program (RE-VORP)
Redwood Empire Conflict Resolution Services (RE-COURSE)
520 Mendocino Avenue, Suite 233
Santa Rosa, CA 95401–5257

Phone: 707–538–7827
Fax: 707–538–7827
E-mail: revorp@aol.com
Contact: Mr. Richard Merris, Youth and Family Services Manager
Type of agency: Private community-based (nonprofit)
Program began: 1993
Cases referred in most recent year: Juvenile—144
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen
Program cases involve: Sexual assault
Cases performed indirectly: 2 percent

Victim-Offender Reconciliation Program of San Joaquin County
1020 West Lincoln Road
Stockton, CA 95207–2516
Phone: 209–369–7121
Fax: 209–473–2314
E-mail: waldol@lodinet.com
Contact: Mr. Walt Friesen, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—100; Adult—3
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Group conferencing
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent

Victim-Offender Reconciliation Program of Mendocino County
205 North Bush Street, Room 6
P.O. Box 355
Ukiah, CA 95482–0355
Phone: 707–462–6160
Contact: Mr. Edward Dick, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—49
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Victims/Offenders Learning Together
California Medical Facility, Vacaville
VOLT
P.O. Box 2000
Vacaville, CA 95696–2000
Phone: 707–453–7056
Fax: 707–448–1467
Contact: Mr. Lonnie Vigil, Community Resources Manager
Type of agency: Correctional facility
Point(s) in justice process at which mediation occurs: Post-conviction
Type(s) of referrals: Felonies

Colorado

San Luis Valley Victim-Offender Reconciliation Program
P.O. Box 1775
Alamosa, CO 81101
Phone: 719–589–5255
Fax: 719–589–5255
E-mail: SLV-VORP@juno.com
Contact: Ms. Alice Price, Board Chair
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—38; Adult—4
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

City of Boulder Community Mediation Service
P.O. Box 791
Boulder, CO 80306–0761
Phone: 303–441–4344
Fax: 303–441–4348
Contact: Mr. Kon Damas, Executive Director
Type of agency: Municipal mediation service
Program began: 1983
Cases referred in most recent year: Juvenile—2; Adult—13

Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Cases performed indirectly: 1 percent

Victim-Offender Reconciliation Program of Boulder County
1520 Euclid Avenue
Boulder, CO 80302–7323
Phone: 303–442–6040
Fax: 303–444–6523
E-mail: vorp@bcn.boulder.co.us
Contact: Ms. Sarah Kingsley, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1993
Cases referred in most recent year: Juvenile—50; Adult—10
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 2 percent by shuttle diplomacy

Center for Conflict Resolution in the Roaring Fork Valley
P.O. Box 292
Carbondale, CO 81623–0292
Phone: 970–945–7364
Fax: 970–945–6424
Contact: Ms. Melinda Friedman, President, Board of Directors

Office of the District Attorney
Neighborhood Justice Center
105 East Vermijo Avenue, #600
Colorado Springs, CO 80903–2005
Phone: 719–520–6016
Fax: 719–520–6006
Contact: Ms. Nancy Christianson, Director
Type of agency: Prosecuting attorney
Cases referred in most recent year: Juvenile—627; Adult—1,672
Point(s) in justice process at which mediation occurs: Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies

Denver District Attorney's Juvenile Diversion Program
303 West Colfax Avenue, Suite 1000
Denver, CO 80204–2625
Phone: 720–913–9013
Fax: 720–913–9263
Contact: Ms. Regina Huerter, Director
Type of agency: Prosecuting attorney
Program began: 1994
Cases referred in most recent year: Juvenile—38
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor

Victim-Offender Reconciliation Program of Denver
430 West Ninth Avenue
Denver, CO 80204
Phone: 303–534–6167
Fax: 303–796–9593
Contact: Ms. Ann Schrader, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—9; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Larimer County Youth Services Bureau
419 West Mountain
Fort Collins, CO 80521
Phone: 970–498–7470
Contact: Ms. Wendi Tucker, Community Services Supervisor
Type of agency: Correctional facility, Juvenile diversion
Cases referred in most recent year: Juvenile—113
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Jefferson County Victim-Offender Reconciliation Program
900 Jefferson County Parkway, Suite 355
Golden, CO 80401
Phone: 303–271–5061
Fax: 303–271–4849
Contact: Mr. Ed Hollingshead, Administrator

Mesa County Partners, Inc.
735 South Avenue
Grand Junction, CO 81501
Phone: 970–245–5555
Fax: 970–245–7411
Contact: Ms. Paula Mattas, Restitution/Mediation Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1992
Cases referred in most recent year: Juvenile—20
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Group conferencing
Cases performed indirectly: 5 percent by victim empathy classes

Face to Face
Community Alternatives, Inc.
1610 West Littleton Boulevard
Littleton, CO 80120–2061
Phone: 303–794–3224 or 303–794–4890
Fax: 303–794–9560
Contact: Ms. Elaine Hicks, Program Manager
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—92; Adult—2
Point(s) in justice process at which mediation occurs: Referrals from community, Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Garfield Youth Services
136 East 12th Street
Rifle, CO 81650–3560
Phone: 970–625–3141
Fax: 970–625–9532
Contact: Ms. Debbie Hayes, Mediation Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1994
Cases referred in most recent year: Juvenile—25
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Group conferencing

Connecticut

Hartford Area Mediation Program
96 Wadsworth Street
Hartford, CT 06106
Phone: 860–280–1184
Fax: 860–280–1186
Contact: Ms. Barbara Sarkis, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1984
Cases referred in most recent year: Adult—732
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor

Dispute Settlement Center, Inc.
5 Mott Avenue
Norwalk, CT 06850
Phone: 203–831–8012
Fax: 203–831–8025
Contact: Ms. Lori Charvat, Executive Director
E-mail: LJCharvat@aol.com
Type of agency: Private community-based (nonprofit)
Program began: 1990
Cases referred in most recent year: Adult—1,450
Point(s) in justice process at which mediation occurs: Disposition, Pre-adjudication

Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Community/neighbor
Cases performed indirectly: 10 percent by phone

Delaware

Center for Community Justice
111R West Loockerman Street
Dover, DE 19904
Phone: 302–674–4015
Fax: 302–674–4599
Contact: Ms. Sharon Letts, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—38; Adult—154
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Center for Community Justice, Sussex Office
132 East Market Street, Suite B
Georgetown, DE 19947–1411
Phone: 302–854–9311
Fax: 302–856–2620
Contact: Ms. Sharon Letts, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—27; Adult—217
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Community/neighbor, Tenant/landlord

Citizen Dispute Settlement (CDS)
City of Wilmington's Law Department
Louis L. Redding City/County Building
800 French Street, Ninth Floor
Wilmington, DE 19801–3537
Phone: 302–571–4122
Fax: 302–429–6815
Contact: Mr. Theodore Spaulding, Chief Hearing Officer
Type of agency: City government
Cases referred in most recent year: Adult—120
Point(s) in justice process at which mediation occurs: Pre-adjudication
Type(s) of referrals: Misdemeanors

Victim-Offender Mediation Program
501 Shipley Street
Wilmington, DE 19801
Phone: 302–658–7273
Fax: 302–658–7170
E-mail: memical@aol.com
Contact: Ms. Tawnya Yetter, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—1,200+; Adult—120
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing
Cases performed indirectly: 80 percent by letter or video

District of Columbia

Community Victim-Offender Program
5100 Connecticut Avenue NW., Suite 204
Washington, DC 20008
Phone: 202–364–0992
Fax: 202–737–0844
E-mail: ucvo@starpower.net
Contact: Ms. Kerry O'Donnell, Founder
Type of agency: Private community-based (nonprofit)
Program began: 1998
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Cases performed indirectly: 1 percent by shuttle diplomacy

Florida

Juvenile Alternative
2600 SE. Fourth Avenue
Fort Lauderdale, FL 33301

Phone: 954–467–4592
Fax: 954–467–4699
Contact: Ms. Natalie Singleton, Director

Metro Mediation Services
175 NW. First Avenue, 15th Floor
Miami, FL 33128
Phone: 305–372–7701
Fax: 305–372–7859
Contact: Ms. Danni Deaver, Supervisor

Neighborhood Justice Center
918 Railroad Avenue
Tallahassee, FL 32310–4348
Phone: 850–921–6980
Fax: 850–414–0166
E-mail: mwnjc@juno.com
Contact: Ms. Martha Weinstein, Executive Director

Georgia

Justice Center of Atlanta
976 Edgewood Avenue NE.
Atlanta, GA 30307
Phone: 404–533–8236
Fax: 404–523–3936
Contact: Mr. Randall Dobbs, Executive Director

Bartow County Juvenile Court Mediation Program
135 West Cherokee Avenue, Suite 333
Cartersville, GA 30120–3181
Phone: 770–387–5039
Fax: 770–387–3770
Contact: Ms. Gail Doggett, Mediation Coordinator
Type of agency: Juvenile Court
Program began: 1997
Cases referred in most recent year: Juvenile—240
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen
Program cases involve: Sexual assault

Office of Dispute Resolution
216 Tenth Street
Columbus, GA 31901
Phone: 706–649–1414
Fax: 706–649–1413
E-mail: thirdodr@leo.infi.net
Contact: Ms. Tanya Sikes, Program Director
Type of agency: Victim services
Cases referred in most recent year: Juvenile—84
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Association of Registered Mediators
301 West Crawford Street
Dalton, GA 30720–4286
Phone: 706–278–6558
Fax: 706–272–7018
Contact: Terrie Tarleton
Type of agency: Whitfield County Juvenile Court and Magistrate Court
Cases referred in most recent year: Juvenile—52; Adult—61
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

DeKalb Juvenile Court Mediation Program
3631 Camp Circle
Decatur, GA 30032–1399
Phone: 404–294–2756
Fax: 404–297–3834
Contact: Ms. Sonya Worthem, Mediation Coordinator
Type of agency: Probation
Program began: 1991
Cases referred in most recent year: Juvenile—585
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor, Group conferencing
Program cases involve: Sexual assault
Cases performed indirectly: 4 percent by letter or audio means

Office of Dispute Resolution
Ninth Judicial Administrative District
311 Green Street, Suite 409
Gainesville, GA 30501

Phone: 770–535–6909
Fax: 770–531–4072
E-mail: adr9th@mindspring.com
Contact: Ms. Debbie Blanton, Director
Type of agency: Governmental judicial agency
Program began: 1993
Cases referred in most recent year: Juvenile—50; Adult—640
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent by shuttle diplomacy

Mediation Diversion Program
Clayton County Juvenile Court
121 South McDonough Street
Jonesboro, GA 30236
Phone: 770–477–3270
Fax: 770–477–3255
Contact: Ms. Sheila Friedman, Coordinator

The Mediation Center
114 Church Street
LaGrange, GA 30240–2710
Phone: 706–883–2168
Fax: 706–883–2169
Contact: Ms. Sheryl Hicks, Director
Type of agency: Court-annexed
Cases referred in most recent year: Adult—500
Point(s) in justice process at which mediation occurs: Diversion, Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies

Mediation Program
Juvenile Court of Cobb County
1738 County Services Parkway SW.
Marrietta, GA 30008–4028
Phone: 770–528–2275
Fax: 770–528–2561
Contact: Ms. Pam McClure, Mediation Coordinator
Type of agency: Juvenile court
Program began: 1993
Cases referred in most recent year: Juvenile—489
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Deprivation

Mediation Center, Inc.
23 East Charlton Street, Suite 1A
Savannah, GA 31401–4353
Phone: 912–236–0918
Fax: 912–232–9510
Contact: Ms. Connie Ward
Type of agency: Private community-based (nonprofit)
Program began: 1986
Cases referred in most recent year: Juvenile—65; Adult—536
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor

Mediation Program
Juvenile Court of Houston County
202 Carl Vinson Parkway
Warner Robins, GA 31088–5832
Phone: 912–542–2011
Fax: 912–922–4279
Contact: Ms. Jamie Mahaffey, Program Director
Type of agency: Juvenile court
Program began: 1992
Cases referred in most recent year: Juvenile—236
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen/child
Program cases involve: Sexual assault
Cases performed indirectly: 2 percent by letter

Hawaii

Ku'ikahi Mediation Center
300 West Lanikaula Street
Hilo, HI 96720
Phone: 808–935–7844
Fax: 808–969–1772
Contact: Ms. Dorothee Auldridge, Executive Director

Neighborhood Justice Center
Juvenile Restitution & Adult Victim-Offender Program
200 North Vineyard Boulevard, Suite 320
Honolulu, HI 96817
Phone: 808–521–6767
Fax: 808–538–1454
Contact: Mr. Benjamin Carroll III, Executive Director

Idaho

Victim Impact Program (VIP)
Ada County Juvenile Court Services
6300 West Denton Street
Boise, ID 83704–9326
Phone: 208–364–3000
Fax: 208–364–3010
E-mail: jvpooljl@ac1.co.ada.id.us
Contact: Ms. Jennifer Poole, Mediation Conferencing Specialist
Type of agency: Victim services
Program began: 1995
Cases referred in most recent year: Juvenile—938
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Group conferencing
Cases performed indirectly: 2 percent by letter

Victim Impact Program
Kootenai County Juvenile Services
501 Government Way
P.O. Box 9000
Couer d'Alene, ID 83816–9000
Phone: 208–666–2414
Fax: 208–666–2416
E-mail: jcrowley@co.kootenai.id.us
Contact: Mr. James Crowley, Community Justice Programs Supervisor
Type of agency: Probation
Program began: 1997
Cases referred in most recent year: Juvenile—26
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Group conferencing

Illinois

Victim-Offender Reconciliation Program of McLean County, Inc.
207 West Jefferson Street, #304
P.O. Box 1445
Bloomington, IL 61702–1445
Phone: 309–829–7177
Contact: Ms. Laura Dick, Coordinator

Victim-Offender Reconciliation Program of Champaign County
404 West Church Street
Champaign, IL 61820–3411
Phone: 217–352–9287
Fax: 217–352–6494
Contact: Ms. Malou Cristobal, Executive Director
Type of agency: Private community-based (nonprofit), Church-based
Program began: 1995
Cases referred in most recent year: Juvenile—47
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Planned: Family, Group conferencing

Woodford County Victim-Offender Reconciliation Program
504 Crestwood Drive
Eureka, IL 61530
Phone: 309–467–2194
Contact: Mr. Wilfred Ulrich, Case Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—5; Adult—2

Point(s) in justice process at which mediation occurs: Varies by case
Type(s) of referrals: Misdemeanors and felonies

Indiana

Madison City Community Justice
123 East 10th Street
Anderson, IN 46016
Phone: 765–649–7341
Fax: 765–649–7354
Contact: Mr. Don Switt, Mediation Coordinator
Type of agency: Correctional facility
Cases referred in most recent year: Juvenile—65; Adult—110
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program of Bloomington
233 South Pete Ellis Drive, Suite 11
P.O. Box 6282
Bloomington, IN 47407–6282
Phone: 812–336–8677
Fax: 812–336–8679
E-mail: vorp@bloomington.in.us
Internet: www.bloomington.in.us/~vorp/
Contact: Ms. Joni Reagan, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—48; Adult—6
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program
Center for Community Justice
121 South Third Street
Elkhart, IN 46516–3135
Phone: 219–295–6149
Fax: 219–522–6685
E-mail: ccjfolks@aol.com
Contact: Ms. Jolene VonGunten, Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—448; Adult—192
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor
Cases performed indirectly: 57 percent by staff as indirect mediators

Victim-Offender Reconciliation Program
Mediation Services of Tippecanoe County
1107 South 18th Street
Lafayette, IN 47905–2080
Phone: 765–474–0501
Fax: 765–474–0501
E-mail: MSTC123@aol.com
Internet: members.aol.com/mstc123
Contact: Ms. Jessica Eller, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1989
Cases referred in most recent year: Juvenile—6
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Community/neighbor

Hoosier Hills PACT
205 East Main Street
Paoli, IN 47454
Phone: 812–723–2621
Fax: 812–883–1959
Contact: Mr. Jon Kuss, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—12; Adult—178
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

United Religious Community of St. Joseph County Victim-Offender Reconciliation Program
2015 Western Avenue, Suite 336
South Bend, IN 46629
Phone: 219–282–2397
Fax: 219–282–8014
Contact: Ms. Martha Sallows, Coordinator
Type of agency: Church-based
Cases referred in most recent year: Juvenile—29; Adult—67
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Porter County PACT
254 Morgan Boulevard
Valparaiso, IN 46383
Phone: 219–465–1100
Fax: 219–464–0128
Contact: Ms. Sharon Mortenson, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—40; Adult—11
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Iowa

Center for Creative Justice
210 Lynn Avenue
Ames, IA 50014
Phone: 515–292–3820
Fax: 515–292–1223
Contact: Ms. Ann McMillan, Mediation Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—67; Adult—5
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Victim-Offender Mediation
1202 West Third Street
Davenport, IA 52804
Phone: 319–326–5090
Fax: 319–326–1154
E-mail: mediation@qconline.com
Contact: Ms. Chris Kelly, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1993
Cases referred in most recent year: Juvenile—26
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Divorce/family, Community/neighbor

Polk County Attorney Restorative Justice Center
206 Sixth Avenue, Suite 206
Des Moines, IA 50309
Phone: 515–286–3057
Fax: 515–323–5254
Contact: Mr. Fred Gay, VORP Program Coordinator
Type of agency: Prosecuting attorney
Cases referred in most recent year: Juvenile—20; Adult—1,300
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Juvenile Court Services
350 West Sixth Street, Suite 215
Dubuque, IA 52001–4648
Phone: 319–589–7831
Fax: 319–589–7842
Contact: Ms. Rhonda Klein or Ms. Kathy Koecke
Type of agency: Correctional facility
Cases referred in most recent year: Juvenile—6
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Mediation Program
Office of Dubuque County Attorney
Dubuque County Courthouse
720 Central Avenue
Dubuque, IA 52001–7079
Phone: 319–589–4470
Fax: 319–589–4477
Contact: Ms. Julie McClurg, VOM Coordinator
Type of agency: Prosecuting attorney
Program began: 1997
Cases referred in most recent year: Adult—10
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Cases performed indirectly: 20 percent by letter or surrogate victim

Iowa Mediation Service
6200 Aurora Avenue, Suite 608W
Urbandale, IA 50322–2863
Phone: 515–331–8081
Fax: 515–331–8085
E-mail: iamed8@netins.net
Contact: Mr. Micheal Thompson, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Adult—20
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Divorce/family, Farmer/creditor, Business disputes, Truancy
Cases performed indirectly: 2 percent by letter or shuttle diplomacy

Kansas

Victim-Offender Reconciliation Program of Central Kansas
2015 Lakin Street
Great Bend, KS 67530–4470
Phone: 316–793–3668
Contact: Mr. Larry Hesed, Director
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—30; Adult—1
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: School conflicts

Victim-Offender Reconciliation Program of Reno County
1 East Ninth Avenue, Suite 205
Hutchinson, KS 67501–6200
Phone: 316–669–9944
E-mail: renovorp@southwind.net
Contact: Mrs. Denise Baker, Director
Type of agency: Church-based victim services
Program began: 1993
Cases referred in most recent year: Juvenile—329; Adult—21
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Program cases involve: Sexual assault and sexual abuse

Victim-Offender Reconciliation Program of Douglas County
United Way Center for Human Services
2518 Ridge Court, Room 213
Lawrence, KS 66046–4079
Phone: 785–843–9969
Contact: Ms. Roberta Senner Hofer, Board President
Type of agency: Church-based
Program began: 1997
Cases referred in most recent year: Juvenile—8
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program
Offender/Victim Ministries, Inc.
900 North Poplar, Suite 200
Newton, KS 67114–1969

Phone: 316–283–2038
Fax: 216–283–2039
E-mail: ovm@southwind.net
Contact: Mr. Earl Sears, Director
Type of agency: Private community-based (nonprofit), Church-based
Program began: 1983
Cases referred in most recent year: Juvenile—19; Adult—15
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Shoplifter program
Program cases involve: Sexual assault and sexual abuse

Dispute Resolution Services of Kansas Legal Services
465 South Parker Street
Olathe, KS 66061
Phone: 913–764–8585
Fax: 913–764–8588
Contact: Mr. Roger McCollister, Executive Director

KINnections Program
Kansas Children's Service League
1365 North Custer Street
Wichita, KS 67203–6634
Phone: 316–942–4261, ext. 248
Fax: 316–943–9995
Contact: Ms. Barbara Schmidt, Coordinator
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Kentucky

Mediation Center of Kentucky
271 West Short Street, Suite 200
Lexington, KY 40517
Phone: 606–246–2664
Contact: Ms. Julie Preston, Juvenile Mediation Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—65
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Transformation House, Inc.
121 Walton Avenue
Lexington, KY 40508
Phone: 606–231–1282
Fax: 606–255–8143
E-mail: lharvey@igc.org
Contact: Ms. Linda Harvey, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—10
Point(s) in justice process at which mediation occurs: Impact panels in prison
Type(s) of referrals: Felonies

Mediation First
101 Crescent Avenue
Louisville, KY 40206
Phone: 502–897–3020 or 800–393–3020
Fax: 502–899–1545
E-mail: mstein@mediationfirst.com
Internet: mediationfirst.com
Contact: Mr. Mark Stein, President
Type of agency: Private mediation firm
Program began: 1987
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Commercial
Program cases involve: Sexual assault and sexual abuse

Maine

Community Mediation Center
222 St. John Street, Suite 254
Portland, ME 04102–3069
Phone: 207–772–4070
Fax: 207–874–7402
E-mail: cmc@neis.net
Contact: Ms. Anita Jones, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995

Cases referred in most recent year: Juvenile—45; Adult—3
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor, Group conferencing, Tenant/landlord, Mental health, Mental retardation
Program cases involve: Sexual assault

Maryland

Anne Arundel Conflict Resolution Center
2666 Riva Road, Suite 130
Annapolis, MD 21401
Phone: 410–266–9033
Fax: 410–573–5391
Contact: Ms. Sheila Johnson, Mediation Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—2; Adult—40
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors

Massachusetts

Mediation Examines Negative Dialogue & Conflicts (M.E.N.D. Conflicts)
P.O. Box 185
Amherst, MA 01004–0185
Phone: 413–253–4602
Fax: 413–253–4602
Contact: Mr. Glenroy B. Buchanan, Executive Director
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Mediation Works, Inc.
9 Park Street, Sixth Floor
Boston, MA 02108–4807
Phone: 617–973–9739 or 800–348–4888
Fax: 617–973–9532
E-mail: MWI@igc.org
Internet: www.mwi.org
Contact: Mr. Chuck Doran, Executive Director

Mediation Project
Brockton District Court
155 West Elm Street
Brockton, MA 02301–4326
Phone: 508–587–8000
Fax: 508–587–6663
Contact: Mr. Kirk O'Reilly, Director

Metropolitan Mediation Services
43 Garrison Road
Brookline, MA 02445–4498
Phone: 617–277–8107
Fax: 617–734–6385
Contact: Ms. Joan Sokoloff, Program Director

Cambridge Dispute Settlement Center, Inc.
872 Massachusetts Avenue, Suite 2–9
Cambridge, MA 02139–3013
Phone: 617–876–5376
Fax: 617–876–6663
Contact: Ms. Gail Packer, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—22
Point(s) in justice process at which mediation occurs: Pre-trial, Show-cause hearings, Post-arraignment
Type(s) of referrals: Misdemeanors

North Central Court Services, Inc.
Fitchburg District Court
100 Elm Street
Fitchburg, MA 01420
Phone: 978–345–2111, ext. 242
Fax: 978–342–2524
E-mail: mlpersons@aol.com
Contact: Ms. Melinda Persons, Executive Director

Type of agency: Private community-based (nonprofit) with an office at a district court
Program began: 1990
Cases referred in most recent year: Juvenile—11; Adult—23
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 5 percent by audio means

Framingham Court Mediation Services
600 Concord Street
P.O. Box 828
Framingham, MA 01701
Phone: 508–872–9495
Fax: 508–872–9764
Contact: Ms. Carol Bronder, Executive Director
Type of agency: Court community-based (nonprofit)
Program began: 1979
Cases referred in most recent year: Juvenile—25; Adult—65
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor

Mediation & Training Collaborative
Franklin Community Action Corporation
277 Main Street, Fourth Floor
Greenfield, MA 01301–3262
Phone: 413–774–7469
Fax: 413–774–7460
E-mail: mediation@fcac.net
Contact: Ms. Betsy Williams, Case Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1999
Cases referred in most recent year: Adult—7
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Public dialogue

Middlesex Community College Law Center
33 Kearney Square
Lowell, MA 01852
Phone: 978–656–3340
Fax: 978–656–3339
Contact: Mr. Kenneth Dunn, Executive Director

Juvenile Probation Department
Quincy District Court
1 Dennis Ryan Parkway
Quincy, MA 02169
Phone: 617–471–1650, ext. 212
Fax: 617–471–8429
E-mail: beef99@ziplink.net
Contact: Mr. Paul Keefe, Probation Officer
Type of agency: Probation
Program began: 1990
Cases referred in most recent year: Juvenile—25
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen

Dispute Resolution Services, Inc.
115 State Street, Suite 200
Springfield, MA 01103–2104
Phone: 413–787–6480
Fax: 413–788–9685
Contact: Mr. Leo Florian, Executive Director

Community Mediation Center
Worcester County Action Council (W.C.A.C.)
484 Main Street, Second Floor
Worcester, MA 01608–1810
Phone: 508–754–1176
Fax: 508–754–0203
Contact: Ms. Carol Balderelli, Director

Michigan

Sunrise Mediation Service
2284 Diamond Point Road
Alpena, MI 49707–4608
Phone: 517–356–0586
Fax: 517–354–6939
Contact: Ms. Kara Steinke, Director
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Dispute Resolution Center
1100 North Main Street, Suite 217
Ann Arbor, MI 48104
Phone: 734–741–0603
Fax: 734–998–0163
Contact: Ms. Vicki St. Charles, Executive Director

Resolve of Calhoun County
Community Dispute Resolution Center
P.O. Box 2126
Battle Creek, MI 49016–2126
Phone: 616–962–3119
Fax: 616–962–0534
Contact: Ms. Andrea Johnson, Interim Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—1
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Citizens Mediation Service, Inc.
292 Bellview Street
Benton Harbor, MI 49022
Phone: 616–925–5884 or 800–873–7658
Fax: 616–925–5514
Contact: Mr. Matthew Balfe, Director
E-mail: citizen@parrett.net
Internet: citizensmediation.org
Contact: Mr. Matthew Balfe, Director
Type of agency: Private community-based (nonprofit)
Program began: 1998
Cases referred in most recent year: Adult—3
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor, Business and contract disputes, Consumer/merchant, Landlord/tenant
Cases performed indirectly: 10 percent

Cadillac Area Oasis/Family Resource Center
P.O. Box 955
230 East Cass Street
Cadillac, MI 49601
Phone: 213–775–7299
Fax: 213–775–4074
Contact: Ms. Michelle Morse, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—23
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

HDC Center for Dispute Resolution
Human Development Commission
429 Montague Avenue
Caro, MI 48723–4044
Phone: 517–672–4044
Fax: 517–673–2031
E-mail: peggyg@hdc-caro.org
Contact: Ms. Peggy Groezinger, Director
Type of agency: Private community-based (nonprofit)
Program began: 1998
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Group conferencing
Program cases involve: Sexual assault and sexual abuse

Victim-Offender Restitution Program
Wayne County Neighborhood
Legal Services
65 Cadillac Square, Suite 300
Detroit, MI 48226
Phone: 313–962–0466, ext. 251
Fax: 313–962–6374
Contact: Mr. Parris Kenney,
Mediation Center Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year:
Juvenile—61
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed:
Parent/teen, Divorce/family,
Community/neighbor/housing

Resolution Services Program
UPCAP
2501 14th Avenue South
P.O. Box 606
Escanaba, MI 49829–0606
Phone: 906–789–9580
Fax: 906–789–5853
Contact: Ms. Mary McCune,
Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1994
Cases referred in most recent year:
Juvenile—5
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed:
Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Group conferencing

Community Dispute Resolution Center of Genesee County, Inc.
631 Beach Street
Flint, MI 48502
Phone: 810–232–2185
Fax: 810–768–4667
Contact: Mr. John Robertson, Director

Dispute Resolution Center of Western Michigan
701 Fourth Street NW.
Grand Rapids, MI 49504
Phone: 616–774–0121
Fax: 616–774–0323
Contact: Ms. Deb Zondervan,
Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year:
Juvenile—5; Adult—10
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Center for Dispute Resolution
Chamber of Commerce Building
272 East Eighth Street
Holland, MI 49423–3527
Phone: 616–494–3800
Fax: 616–494–3802
Contact: Mr. Jim Chance, Executive Director
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed:
Family, Community/neighbor

Victim-Offender Reconciliation Program
Center for Dispute Resolution
13565 Port Sheldon Road
Holland, MI 49424
Phone: 616–399–6940, ext. 318
Fax: 616–399–8263
Contact: Ms. Katie Keenan, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year:
Juvenile—24
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Superior Resolution Service
Michigan State University Extension
P.O. Box 717
Houghton, MI 49931
Phone: 906–482–4524
Fax: 906–482–1385
Contact: Ms. Barb Koski, Director

Livingston Community Dispute Resolution Services
P.O. Box 138
Howell, MI 48843
Phone: 517–546–6007
Fax: 517–546–4115
Contact: Ms. Mary Lytle, Director

Western Upper Peninsula Mediators
115 East Ayer Street
Ironwood, MI 49938
Phone: 906–932–0010
Fax: 906–932–0230
Contact: Mr. Norman E. Kangas, Executive Director
Type of agency: Community dispute resolution
Program began: 1990
Type(s) of referrals: Misdemeanors and felonies
Cases referred in most recent year: Juvenile—15; Adult—61
Point(s) in justice process at which mediation occurs: All
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing, Child placement permanency planning
Program cases involve: Sexual assault
Cases performed indirectly: 15 percent by letter or audio means

Southeastern Dispute Resolution Services
Community Action Agency
1214 Greenwood Avenue
P.O. Drawer 1107
Jackson, MI 49204
Phone: 517–784–4800
Fax: 517–784–5188
Contact: Mr. Ron Brooks, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—2
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Dispute Resolution Center of Central Michigan
1609 East Kalamazoo Street, Suite 9
Lansing, MI 48912–2700
Phone: 800–873–7658 or 517–485–2274
Fax: 517–485–1183
E-mail: crccmi710@aol.com
Contact: Ms. Anne Smiley, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—2
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Marquette-Alger Resolution Service
200 West Spring Street
Marquette, MI 49855
Phone: 906–226–4372
Fax: 906–226–4369
Contact: Ms. Linda Rossberg, Executive Director
Type of agency: Community dispute center
Program began: 1999
Point(s) in justice process at which mediation occurs: All
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Cases performed indirectly: 2 percent by phone

Resolution Center
18 Market Street
Mount Clemons, MI 48043
Phone: 810–469–4714
Fax: 810–469–0078
Contact: Mr. Rick Troy, Executive Director

Isabella County Trial Court Victim-Offender Reconciliation Program
200 North Main Street
Mount Pleasant, MI 48858
Phone: 517–772–0911, ext. 279
Fax: 517–773–2419
Contact: Ms. Kim Stegman, Director
Type of agency: Probation
Cases referred in most recent year: Juvenile—26
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Juvenile Court Program
Westshore Dispute Resolution Center, Inc.
1218 Jefferson Street
Muskegon, MI 49441–2025
Phone: 616–727–6001
Fax: 616–727–6011
Contact: Ms. Sally Funkhouser, Case Developer
Type of agency: Mediation
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program of Charlevoix and Emmet Counties
912 Lindell Avenue
Petoskey, MI 49770
Phone: 616–348–3406
Contact: Mr. Bill Shumaker, Director
Type of agency: Probation
Cases referred in most recent year: Juvenile—208
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Mid-Michigan Dispute Resolution Center
116 South Michigan Avenue
Saginaw, MI 48602–2018
Phone: 517–752–2151
Fax: 517–752–8340
Contact: Ms. Mary Doyle, Case Supervisor
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—27
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Conflict Resolution Service
1022 East Front Street
P.O. Box 1035
Traverse City, MI 49685–1035
Phone: 616–941–5835
Fax: 616–941–5786
Contact: Ms. Sue Ellen Jensen, Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—1
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Minnesota

Anoka Police Department
2015 First Avenue North
Anoka, MN 55303
Phone: 612–421–6632
Fax: 612–422–2092
Contact: Sgt. H. Allen Campbell, Juvenile Unit Commander
Type of agency: Police
Cases referred in most recent year: Juvenile—25
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Dakota County Community Corrections
Western Service Center
14955 Galaxie Avenue
Apple Valley, MN 55124
Phone: 612–891–7206
Fax: 612–891–7282
Contact: Ms. Stephanie Haider, Probation Officer
Type of agency: Probation
Cases referred in most recent year: Juvenile—103; Adult—2
Point(s) in justice process at which mediation occurs: Post-disposition

Type(s) of referrals: Misdemeanors and felonies

Ninth Judicial District Mediation Program
Department of Corrections
P.O. Box 397
Bemidji, MN 56619
Phone: 218–755–4034
Fax: 218–755–4186
Contact: Ms. Sarah Lewandowski, Corrections Agent
Type of agency: Probation
Program began: 1993
Cases referred in most recent year: Juvenile—8; Adult—6
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Cases performed indirectly: 5 percent by letter

North Hennepin Mediation Program, Inc.
3300 County Road 10, Suite 212
Brooklyn Center, MN 55429
Phone: 612–561–0033
Fax: 612–561–0266
E-mail: nhmp@pclink.com
Contact: Ms. Bonnie Lukes, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—70; Adult—140
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Post-divorce/family, Community/neighbor
Cases performed indirectly: 15 percent by audio means

Houston County Mediation and Victim Services
Houston County Courthouse, Room 210
304 South Marshall Street
Caledonia, MN 55921
Phone: 507–724–5831
Fax: 507–724–5550
E-mail: hcvicsrv@means.net
Contact: Ms. Michelle Herman, Director
Type of agency: Victim services
Program began: 1994
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Group conferencing

Victim-Offender Mediation Program
Mediation Services for Anoka County
2520 Coon Rapids Boulevard, Suite 100
Coon Rapids, MN 55433–3908
Phone: 612–422–8878 or 612–755–6905
Fax: 612–422–0808
Contact: Ms. Rose Belille, Program Manager
Type of agency: Private community-based (nonprofit)
Program began: 1992
Cases referred in most recent year: Juvenile—147
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor
Cases performed indirectly: 5 percent by phone

Victim-Offender Dialogue FGC
Peaceful Solutions
4B East Drive
Fergus Falls, MN 56537–4100
Phone: 218–739–4340
Fax: 218–736–2772
E-mail: peacefulsolutionsltd@netscape.net
Contact: Ms. Debra Ferguson, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1995

Cases referred in most recent year: Juvenile—40
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing
Cases performed indirectly: 5 percent by video or community panel

Cooperative Solutions, Inc.
Grand Rapids Mediation Center
3 NW. Fifth Street
P.O. Box 146
Grand Rapids, MN 55744–0146
Phone: 218–327–4908
Fax: 218–327–9215
E-mail: coopsolu@uslink.net
Contact: Ms. Cynthia Mellin, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—6; Adult—60+
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Circle 2 (process), Group conferencing

West Suburban Mediation Center
15 Tenth Avenue South, Suite 100
Hopkins, MN 55343–9477
Phone: 612–933–0005
Fax: 612–933–6046
E-mail: wsmc@juno.com
Contact: Ms. Cheri Fischer, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1982
Cases referred in most recent year: Juvenile—55
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Family, Community/neighbor

State Probation
Meeker County Courthouse
325 North Sibley Street
Litchfield, MN 55355–2155
Phone: 320–693–5260
Contact: Mr. Kurt Hoehne, Probation Officer
Type of agency: Probation
Cases referred in most recent year: Adult—5
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Felonies

Family Conferencing
Hennepin County Bureau of Community Corrections
822 South Third Street, Suite B5
Minneapolis, MN 55415
Phone: 612–348–3470
Fax: 612–348–4790
E-mail: jill.stricker@co.hennepin.mn.us
Contact: Ms. Jill Stricker, Director
Type of agency: Probation
Program began: 1997
Cases referred in most recent year: Juvenile—200; Adult—1
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Community/neighbor, Group conferencing
Cases performed indirectly: 2 percent by letter

Minneapolis Mediation Program
1300 Nicollet Avenue, Suite 3046
Minneapolis, MN 55403–2699
Phone: 612–841–0638
Fax: 612–359–9906
E-mail: mplsmediation@cs.com
Contact: Mr. Lee Woolery, Executive Director

Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—56; Adult—6
Point(s) in justice process at which mediation occurs: Diversion for juveniles, Pre-disposition property crimes for uncharged adults
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor, Landlord/tenant, Business/employment, Civilian review (police/citizen), Public housing
Cases performed indirectly: 10 percent by audio and room shuttle

Victim & Mediation Services
Minnesota Citizen's Council
822 South Third Street, Suite 100
Minneapolis, MN 55415–1266
Phone: 612–348–7874
Fax: 612–348–7872
Contact: Mr. Mike Stewart, Coordinator
Type of agency: Victim services
Cases referred in most recent year: Juvenile—15
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Juvenile Victim-Offender Conferencing Program
Hennepin County Home School
14300 County Highway 62
Minnetonka, MN 55345–6759
Phone: 612–949–4500
Fax: 612–949–4510
Contact: Ms. Kristine Martin-Bjerkness, Juvenile Correctional Unit Supervisor
Type of agency: Correctional facility
Cases referred in most recent year: Juvenile—7
Point(s) in justice process at which mediation occurs: Post-disposition (inhouse cases only)
Type(s) of referrals: Felonies

Restorative Justice Program
Oakdale Police Department
1584 Hadley Avenue North
Oakdale, MN 55128–5409
Phone: 651–738–1022
Fax: 651–730–2828
Contact: Ms. Katie Swedenburg, Juvenile Diversion Coordinator
Type of agency: Police
Program began: 1997
Cases referred in most recent year: Juvenile—39
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor
Cases performed indirectly: Unknown percentage by letter

Victim-Offender Interactive Conferencing
Dodge Fillmore Olmsted County Community Corrections
Government Center
151 Fourth Street SE., Fourth Floor
Rochester, MN 55904–3710
Phone: 507–287–2164
Fax: 507–287–2673
E-mail: Ryan.Cindy@co.olmsted.mn.us
Contact: Mrs. Cindy Ryan, Coordinator
Type of agency: Probation
Program began: 1986
Cases referred in most recent year: Juvenile—45; Adult—15
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Group conferencing

Juvenile Diversion Mediation Program
St. Paul Youth Services
1167 Arcade Street
St. Paul, MN 55106
Phone: 651–771–1301
Fax: 651–771–2542
E-mail: dsilverstein@spys.org
Contact: Ms. Debbie Silverstein, Program Manager

Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—60
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, School mediations
Cases performed indirectly: 15 percent by letter

Project Remand
50 West Kellogg Boulevard, Suite 510A
St. Paul, MN 55102–1657
Phone: 651–298–4932
Contact: Ms. Mary Pat Maher, Executive Director

Community Justice Program
Washington County
14949 62d Street, Fifth Floor
P.O. Box 6
Stillwater, MN 55082–0006
Phone: 651–430–6948
Fax: 651–430–6947
E-mail: wacovoc@igc.apc.org
Contact: Ms. Carolyn McLeod, Coordinator
Type of agency: Probation
Program began: 1995
Cases referred in most recent year: Juvenile—175; Adult—25
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 50 percent by mediator shuttle diplomacy

Todd-Wadena Victim-Offender Dialog Program
Wadena County Courthouse, Room 115
Wadena, MN 56482
Phone: 218–631–4773
Fax: 218–631–2103
Contact: Mr. Kevin Lomiller, Coordinator

Kandiyohi County
1900 Highway 294 NE., Suite 2060
Willmar, MN 56201–9420
Phone: 320–231–7072
Fax: 320–231–6292
E-mail: katherine_s@co.kandiyohi.mn.us
Contact: Ms. Katherine Strand, Victim Services Coordinator
Type of agency: Probation
Cases referred in most recent year: Juvenile—70; Adult—25
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Restorative Justice Program
Woodbury Police Department
2100 Radio Drive
Woodbury, MN 55125
Phone: 651–739–4141
Fax: 651–714–3708
E-mail: dhines@cl.woodbury.mn.us
Contact: Mr. David Hines, Coordinator
Type of agency: Police
Progam Began: 1995
Cases referred in most recent year: Juvenile—100; Adult—10
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor, Circle 1 (sentencing), Circle 2 (process), Group conferencing, Workplace
Program cases involve: Sexual assault

Missouri

Victim-Offender Dialogue
Family Court of St. Louis County
501 South Brentwood Boulevard
Clayton, MO 63105–2522
Phone: 314–962–6866, ext. 17
Fax: 314–961–6102
Contact: Ms. Barbara Ann Hughes, Community Service Coordinator
Type of agency: Family court
Program began: 1998

Cases referred in most recent year: Juvenile—30
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Divorce/family
Cases performed indirectly: 99 percent by third party

Community Mediation Service
University of Missouri Law School
206 Hulston Hall
Columbia, MO 65211
Phone: 573–882–2052
Fax: 573–882–3343
Contact: Mr. Leonard Riskin, Executive Director

RESPECT Restorative Justice Project
Northland Community Conciliation Center, Inc.
9 Victory Drive, Suite 202
P.O. Box 67
Liberty, MO 64069–0067
Phone: 816–415–0005
Fax: 816–415–8904
Contact: Ms. Kathleen Carriker, Program Director
E-mail: khlbird@aol.com
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Montana

Montana Conservation Corps/Corps LINK
1404 Gold Avenue, #3
Bozeman, MT 59715
Phone: 406–587–4475
Fax: 406–587–2606
Contact: Mr. Lee Gault, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—25
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Nebraska

Southeast Nebraska Mediation Center
5109 West Scott Road, Suite 414
Beatrice, NE 68310
Phone: 402–223–6061
Fax: 402–223–6043
E-mail: senmc@mail.state.ne.us
Contact: Mr. Jonathan Krutz, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—12; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor

Central Mediation Center
P.O. Box 838
Kearney, NE 68848–0838
Phone: 308–237–4692 or 800–203–3452
Fax: 308–236–7780
Contact: Ms. Carol Dart, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1998
Cases referred in most recent year: Juvenile—8
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing
Program cases involve: Sexual abuse

Lincoln Lancaster Mediation Center
1033 O Street, Suite 316
Lincoln, NE 68508–3621
Phone: 402–441–5740
Fax: 402–441–5749
Contact: Ms. Elizabeth Kosier, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—13; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Pre-adjudication
Type(s) of referrals: Misdemeanors

Metro Mediation Center
2522 North 24th Street
Omaha, NE 68110
Phone: 402–444–1970
Fax: 402–444–1780
Contact: Ms. Cyndi Shelton, Director

Center for Conflict Resolution Victim-Offender Reconciliation Programs
P.O. Box 427
Scottsbluff, NE 69363–0427
Phone: 308–635–2002
Fax: 308–635–2420
Contact: Mr. Jeff Tracy, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—5; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Nebraska Justice Center Mediation Services
312 Main Street
P.O. Box 475
Walthill, NE 68067
Phone: 402–846–5576
Fax: 402–846–5105
Contact: Ms. Deborah Brownyard, Executive Director

Nevada

ASPEN
P.O. Box 810
Minden, NV 89423
Phone: 775–588–7171
Fax: 775–782–1942
Contact: Ms. Mattie Graham-Jones, Coordinator, or Ms. Karen Edwards, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—85
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors

New Hampshire

Victim-Offender Mediation Program
New Hampshire Mediation Program, Inc.
10 Ferry Street, Suite 425
Concord, NH 03301–5022
Phone: 603–224–8043
Fax: 603–224–8388
E-mail: mediate@totalnetnh.net
Contact: Ms. Sandi Emerson, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1998
Cases referred in most recent year: Juvenile—65; Adult—4
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Carroll County Mediation Services, Inc.
P.O. Box 1997
Conway, NH 03818
Phone: 603–447–3003
Fax: 603–447–3003
Contact: Ms. Linda Jenkins, Director

Nashua Mediation Program
18 Mulberry Street
Nashua, NH 03060
Phone: 603–594–3330

Fax: 603–594–3452
Contact: Ms. Candace Dochstader, Director
Type of agency: Municipal mediation program
Cases referred in most recent year: Juvenile—2; Adult—3
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Non-court involvement, Initiated by parties
Type(s) of referrals: Misdemeanors and felonies

Lake Sunapee Area Mediation Program
87 Sunapee Street
Newport, NH 03773
Phone: 603–863–1905
Fax: 603–863–3992
Contact: Ms. Esther Tardy-Wolfe, Executive Director

New Jersey

Community Justice Institute
1201 Bacharach Boulevard
Atlantic City, NJ 08401
Phone: 609–345–7267
Fax: 609–343–2238
Contact: Ms. Kathy Gaskill, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1981
Cases referred in most recent year: Juvenile—161
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Divorce/family, Community/neighbor, Truancy

Victim-Offender Mediation Program
Bergen County Justice Center
10 Main Street, Room 332D
Hackensack, NJ 07601–7196
Phone: 201–646–3141
Fax: 201–646–3490
Contact: Ms. Henrietta Mik, Director
Type of agency: Family Court
Cases referred in most recent year: Juvenile—611
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition

New Mexico

Victim-Offender Mediation Program
New Mexico Center for Dispute Resolution
5100 Second Street NW.
Albuquerque, NM 87107
Phone: 505–841–7641
Fax: 505–841–7601
Contact: Ms. Rhonda Peterson, Program Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—566
Point(s) in justice process at which mediation occurs: All

Victim-Offender Mediation Program
New Mexico Center for Dispute Resolution
811 St. Michaels Drive, Suite 107
Santa Fe, NM 87505
Phone: 505–988–4578
Fax: 505–988–4836
Contact: Ms. Marsha Lichtenstein, Program Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—160
Point(s) in justice process at which mediation occurs: All

New York

Center for Alternative Dispute Resolution
30 Watervliet Avenue
Albany, NY 12206–1935
Phone: 518–463–3686
Fax: 518–463–3680
Contact: Ms. Sheri Dwyer, Executive Director

Catholic Charities of Montgomery County
1 Kimball Street
Amsterdam, NY 12010
Phone: 518–842–4202
Fax: 518–842–4245
E-mail: ccmc12010@aol.com
Contact: Mr. Albert Turo, Director
Type of agency: Private community-based (nonprofit)
Program began: 1976
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 10 percent by phone

Common Ground Dispute Resolution, Inc.
11 William Street, Suite 2
Catskill, NY 12414
Phone: 518–943–0523
Fax: 518–943–0523
Contact: Ms. Patricia Marek, Executive Director

Orange/Putnam Dispute Resolution Center
180 Main Street
Goshen, NY 10924
Phone: 914–294–6895
Fax: 914–294–7428
Contact: Ms. Rosalyn Magidson, Executive Director

Community Mediation Center
Education & Assistance Corp. (EAC)
P.O. Box 6100
Hauppauge, NY 11788–0099
Phone: 516–265–0490
Fax: 516–265–0831
E-mail: epsteineac@aol.com
Contact: Ms. Jenine Epstein, Project Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—2; Adult—1
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Family, Community/neighbor, Circle 2 (process)

Mediation Alternative Project
Education & Assistance Corp. (EAC)
50 Clinton Street, Suite 102
Hempstead, NY 11550–4201
Phone: 516–489–7733
Fax: 516–489–7532
Contact: Ms. Robyn Schneider, Division Director

Ulster-Sullivan Mediation, Inc.
150 Kisor Road
Highland, NY 12528
Phone: 914–691–6944
Fax: 914–691–2888
Contact: Dr. Clare Danielsson, Director

Community Dispute Resolution Center, Inc.
120 West State Street
Ithaca, NY 14850
Phone: 607–273–9347
Fax: 607–275–9225
Contact: Ms. Judith Saul, Executive Director

Community Mediation Services, Inc.
89–64 163rd Street
Jamaica, NY 11432
Phone: 718–523–6868
Fax: 718–523–8204
Contact: Mr. Mark Kleiman, Executive Director

VCS Center for Conflict Resolution
77 South Main Street
New City, NY 10956–3511
Phone: 914–634–5729
Fax: 914–634–7839
Contact: Cort Engelken, Program Director

Institute for Mediation and Conflict Resolution
505 Eighth Avenue, Second Floor
New York, NY 10018
Phone: 212–643–0711
Fax: 212–643–0405
Contact: Mr. R. David Addams, President

Manhattan Mediation Project—Victim Services
346 Broadway, Suite 400W
New York, NY 10013
Phone: 212–577–1742
Fax: 212–577–1748
E-mail: dshime@victimservices.org
Contact: Ms. Debra Shime, Program Director
Type of agency: Victim services
Program began: 1981
Cases referred in most recent year: Adult—100
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: By impact panels

Northern New York Center for Conflict Resolution
127 Water Street North
Ogdensburg, NY 13669
Phone: 315–393–7079
Fax: 315–393–7081
Contact: Ms. Diana Dufresne, Director
Type of agency: Victim services/private community-based (nonprofit)
Type(s) of referrals: Misdemeanors
Cases referred in most recent year: Juvenile—200; Adult—200
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing, Special education, Early intervention
Cases performed indirectly: 5 percent by phone

Mediation Services, Inc.
48 Dietz Street, Suite 1
Oneonta, NY 13820
Phone: 607–433–1672
Fax: 607–433–0361
E-mail: potterbj@oneonta.edu
Contact: Ms. Barbara Potter, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1990
Cases referred in most recent year: Juvenile—5; Adult—5
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Some pre-arrest
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent by audio means and separate rooms

Mediation Center of Dutchess County
29 North Hamilton Street
Poughkeepsie, NY 12601–2507
Phone: 914–471–7213
Contact: Ms. Daisy Barcia, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—36
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Center for Dispute Settlement
300 State Street
Rochester, NY 14614–1090
Phone: 716–546–5110
Fax: 716–546–4391
Contact: Ms. Peggy Richardson, Program Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—26; Adult—21
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition

Type(s) of referrals: Misdemeanors and felonies

YPIS of Staten Island, Inc.
Staten Island Community Dispute Resolution Center
42 Richmond Terrace, Fourth Floor
Staten Island, NY 10301
Phone: 718–720–9410
Fax: 718–876–6068
E-mail: bornstein@ypis.com
Contact: Ms. Beth Ornstein, Director of Mediation
Type of agency: Private community-based (nonprofit) with partial funding by State court
Program began: 1970
Cases referred in most recent year: Adult—300
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Family disputes, Community/neighbor, Custody/visitation

Justice Center of Oneida County, Inc.
250 Genesee Street, Suite 103
Utica, NY 13502
Phone: 315–797–5335
Fax: 315–793–0818
Contact: Mr. Robert Jewett, Program Director

Westchester Mediation Center of Cluster
20 South Broadway, Suite 501
P.O. Box 1248
Yonkers, NY 10702
Phone: 914–963–6500
Fax: 914–963–4566
Contact: Ms. Patricia Barnes, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Adult—2
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

North Carolina

Mediation Center
189 College Street
Asheville, NC 28801
Phone: 704–251–6089
Fax: 704–232–5140
E-mail: tmcasheville@igc.org
Contact: Ms. Kim Fink-Adams, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—90
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies

Blue Ridge Dispute Settlement Center
133 North Water Street, Suite B
Boone, NC 28607
Phone: 828–264–3040
Fax: 828–265–3041
E-mail: brdsc@boone.net
Contact: Mr. Cameron Lippard, Program Coordinator
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Transylvania Dispute Settlement Center
P.O. Box 1205
Brevard, NC 28712
Phone: 828–877–3815
Fax: 828–877–5060
Contact: Ms. Kathleen Mallet-Mesaeh
Type of agency: Private community-based (nonprofit)
Program began: 1999
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing

Juvenile-Victim Mediation Program
Orange County Dispute
Settlement Center
302 Weaver Street
Carrboro, NC 27510–2022
Phone: 919–929–8800
Fax: 919–942–6931
E-mail: dscyouth@juno.com
Contact: Mr. DiShon Cain, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—40
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Charlotte-Mecklenburg Dispute Settlement Program
600 East Trade Street
Charlotte, NC 28202
Phone: 704–336–3057
Fax: 704–336–5176
E-mail: sjennings@ci.charlotte.nc.us
Contact: Ms. Stephanie Jennings, Program Director
Type of agency: City-county government
Program began: 1999
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor, Special education

Dispute Settlement Center of Durham, Inc.
P.O. Box 2321
Durham, NC 27702
Phone: 919–490–6777
Fax: 919–490–6364
Contact: Mr. Milton Lewis, Executive Director

Cumberland County Dispute Resolution Center
155 Gillespie Street
Fayetteville, NC 28301
Phone: 910–486–9465
Fax: 910–486–9465
E-mail: Bpeaceful@aol.com
Contact: Ms. Tina Estle, Mediation Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1987
Cases referred in most recent year: Juvenile—50
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Landlord/tenant
Cases performed indirectly: 5 percent by phone

Mediation Center of the Southern Piedmont
401 North Highland Street
Gastonia, NC 28052–2109
Phone: 704–868–9576
Fax: 704–865–6436
E-mail: med_so_pied@hotmail.com
Contact: Ms. Janet Mahannah, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1989
Cases referred in most recent year: Adult—4
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies, Truancy
Other types of mediation performed: Parent/teen, Peer

Mediation Services of Guilford County
Victim-Offender Restitution Program
621 Eugene Court, #101
Greensboro, NC 27401–2711
Phone: 910–273–5667
Fax: 910–378–0959
E-mail: mediationservicesofguilford@yahoo.com
Contact: Ms. Iris Kelly, Program Manager
Type of agency: Private community-based (nonprofit)

Cases referred in most recent year: Juvenile—305
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Henderson County Dispute Settlement Center
101 South Grove Street
Hendersonville, NC 28792–5050
Phone: 704–697–7055
Fax: 828–697–8528
E-mail: hcdsc@henderson.lib.nc.us
Contact: Ms. Jodi Lasseter, Program Coordinator
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Piedmont Mediation Center, Inc.
P.O. Box 462
Lexington, NC 27293–0462
Phone: 336–238–5041
Fax: 704–871–9794
E-mail: lexdir@piedmediate.org
Contact: Mr. Ken Richards, Associate Director
Type of agency: Private community-based (nonprofit)
Program began: 1999
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 2 percent by letter or audio means

Chatham County Dispute Settlement Center
P.O. Box 1151
Pittsboro, NC 27312–1151
Phone: 919–542–4075
Fax: 919–542–2360
E-mail: chathamdsc@mindspring.com
Contact: Ms. Janice Almond, Program Coordinator
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Mediation Services of Wake, Inc.
P.O. Box 1462
Raleigh, NC 27602–1462
Phone: 919–508–0700
Fax: 919–508–0752
E-mail: msw@ipass.net
Contact: Ms. Diann Seigle, Executive Director
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Victim Offender Interpersonal Conferencing (VOICe)
ReEntry Youth Development
P.O. Box 724
Raleigh, NC 27602–0724
Phone: 919–664–5507
Fax: 919–856–5673
E-mail: asummers@co.wake.nc.us
Contact: Ms. Alanna Summers, VOICe Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1999
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Mountain Dispute Settlement Center
P.O. Box 651
Waynesville, NC 28786–0651
Phone: 828–452–0240
Fax: 828–452–0585
E-mail: mtndsc@dnet.net
Contact: Ms. Victoria Young, Case Coordinator

Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication
Type(s) of referrals: Misdemeanors and felonies

Dispute Settlement Center of Cape Fear, Inc.
4607 Franklin Avenue, Suite 225
Wilmington, NC 28403–0603
Phone: 910–350–2900
Fax: 910–395–5816
Contact: Ms. Kirsten Atkinson, Executive Director

Mediation Services of Forsyth County
801 Martin Luther King Jr. Drive
P.O. Box 436
Winston-Salem, NC 27102–4247
Phone: 910–724–2870
Fax: 910–724–9883
Contact: Mr. Emery Rann, Executive Director

Ohio

Talbert House
Victim Service Center
830 Main Street, Suite 711
Cincinnati, OH 45202
Phone: 513–241–4484
Fax: 513–361–2292
Contact: Ms. Carrie Stoudemire, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—5
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Cleveland Mediation Center
2012 West 25th Street, Suite 906
Cleveland, OH 44113
Phone: 216–621–1919
Fax: 216–621–3202
Contact: Mr. Daniel Joyce, Executive Director

Community Mediation Services of Central Ohio
80 Jefferson Avenue
Columbus, OH 43215
Phone: 614–228–7191
Fax: 614–228–7213
Contact: Ms. Shelley Whalen, Executive Director

Office of Victim Services
Ohio Department of Rehabilitation & Correction
1050 Freeway Drive North
Columbus, OH 43229
Phone: 614–728–1976
Fax: 614–728–1980
Contact: Ms. Karin Ho, Administrator
Type of agency: Correctional facility, Victim services, Parole board and supervision
Program began: 1996
Cases referred in most recent year: Adult—35–45
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Felonies
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 1 percent by letter, video conference possible

Juvenile Court Diversion Program
Dayton Mediation Center
330 South Ludlow Street
Dayton, OH 45402
Phone: 937–222–0552
Fax: 937–222–0557
Contact: Mr. Thomas Wahlrab, Coordinator
Type of agency: City-sponsored
Cases referred in most recent year: Juvenile—441
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Redirection Project
701 Fairhaven Court
Dayton, OH 45419–2746
Phone: 513–254–9235
Contact: Mr. Mark S. Smith, Mitigation Specialist

Delaware County Juvenile Court
88 North Sandusky Street
Delaware, OH 43015–1796
Phone: 740–368–1865
Fax: 740–368–1879
Contact: Ms. Erin Givens, Victim Services
Type of agency: Probation/juvenile court
Program began: 1994
Cases referred in most recent year: Juvenile—50
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Truancy
Cases performed indirectly: 5 percent by letter

Brown County Juvenile Court Mediations
P.O. Box 379
Georgetown, OH 45121
Phone: 937–378–6726
Fax: 937–378–4729
Contact: Ms. Joni Pryor

Victim-Offender Mediation Program
Butler County Juvenile Court
280 North Fair Avenue
Hamilton, OH 45011
Phone: 513–887–3830
Fax: 513–887–3698
Contact: Ms. Dianne Reist, Program Coordinator
Type of agency: Probation/court
Program began: 1992
Cases referred in most recent year: Juvenile—150
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen

Crime Victim Services
116 West North Street
Lima, OH 45801–4311
Phone: 419–222–8666 or 877–867–7273
Fax: 419–227–7478
E-mail: victims@wcoil.com
Internet: crimevictimservices.org
Contact: Mr. David Voth, Executive Director
Type of agency: Victim services
Program began: 1981
Cases referred in most recent year: Adult—6
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies, Juveniles
Program cases involve: Homicide, Robbery, Home burglary, Arson

Face 2 Face
Richland County Court of Common Pleas
50 Park Avenue East
Mansfield, OH 44902
Phone: 419–774–5659
Contact: Ms. Martha Green
Type of agency: Court
Program began: 1996
Cases referred in most recent year: Juvenile—48; Adult—70
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, At request of early judicial release
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Group conferencing, Civil
Program cases involve: Sexual assault and sexual abuse

Conflict Resolution Associates
P.O. Box 636
Marysville, OH 43040–0702
Phone: 937–645–3051
Fax: 937–645–3149
E-mail: cra@midohio.net
Contact: Mr. Kenneth Davis, Mediation Coordinator
Type of agency: Court
Program began: 1997
Cases referred in most recent year: Juvenile—25; Adult—25

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor

Holmes County Victim-Offender Reconciliation Program
c/o United Church of Christ
8670 State Route 39
Millersburg, OH 44654
Phone: 330–674–0943
Fax: 330–674–0943
Contact: Ms. Diane Stromme Mast, President, Board of Trustees
Type of agency: Church-based
Cases referred in most recent year: Juvenile—68; Adult—37
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Erie County Mediation Program Juvenile Division
Erie County Juvenile Court
323 Columbus Avenue
Sandusky, OH 44870
Phone: 419–627–7782
Fax: 419–627–6600
Contact: Mr. Chris Perrin, Director of Intake
Type of agency: Family court
Program began: 1996
Cases referred in most recent year: Juvenile—425; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing, Truancy

Victim-Offender Reconciliation Program of Meduria County
185 Franks Avenue
Wadsworth, OH 44281
Phone: 330–336–1654
Fax: 330–336–1654
E-mail: stroudm@akron.infi.net
Contact: Ms. Marion Stroud, Director
Type of agency: Church-based
Program began: 1994
Cases referred in most recent year: Juvenile—5; Adult—15
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition (juveniles only)
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer
Cases performed indirectly: 50 percent by shuttle diplomacy

Fayette County Mediation
110 East Court Street
Washington, OH 43160
Phone: 614–333–3501
Fax: 614–333–3530
Contact: Ms. Sandy Fackler, Executive Director

Conflict Resolution Center of the West Shore
24700 Center Ridge Road, Suite 6
Westlake, OH 44145
Phone: 440–808–1111
Fax: 440–808–1112
Contact: Ms. Maureen Mizerak, Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—50+; Adult—2
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors, Truancy
Other types of mediation performed: Peer, Parent/teen, Community/neighbor

Village Mediation Program
100 Dayton Street
Yellow Springs, OH 45387
Phone: 937–767–7701
Fax: 937–767–7701
E-mail: mediation@yso.com
Contact: Ms. Janet Mueller, Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—2
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Community/neighbor

Oklahoma

Center on Alternative Dispute Resolution
Early Settlement Mediation Program
Oklahoma City University Law School
2501 North Blackwelder Avenue
Oklahoma City, OK 73106–1493
Phone: 405–557–1796
Fax: 405–557–2546
Contact: Ms. Eva Gasser-Sanz, Mediation Coordinator
Type of agency: Oklahoma Supreme Court-based
Cases referred in most recent year: Juvenile—32
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Oklahoma Victim Restitution
Juvenile Offender Responsibility Program
Department of Juvenile Justice
P.O. Box 268812
Oklahoma City, OK 73126–8812
Phone: 405–530–2882
Contact: Mr. Tony Sardis

Post-Conviction Mediation Program
Department of Corrections
3400 Martin Luther King Avenue
Oklahoma City, OK 73136–1400
Phone: 405–425–2688
Contact: Mr. Michael Oakley, Assistant General Counsel

Oregon

Victim-Offender Reconciliation Program/Mediation Services of Linn County
330 SW. Fifth Avenue
P.O. Box 861
Albany, OR 97321
Phone: 541–928–5323
Fax: 541–967–1029
E-mail: vorplc@proaxis.com
Contact: Ms. Janet Harrison, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—101; Adult—5
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Family, Community/neighbor
Cases performed indirectly: 1 percent by letter or audio means

Community Dispute Resolution Program
City of Beaverton
P.O. Box 4755
Beaverton, OR 97076
Phone: 503–526–2523
Fax: 503–526–2572
E-mail: mharrold@ci.beaverton.or.us
Contact: Ms. Michelle Harrold, Victim-Offender Mediation Coordinator
Type of agency: Municipal
Program began: 1997
Cases referred in most recent year: Juvenile—31
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Community/neighbor

Deschutes City Department of Community Justice
1128 NW. Harriman Street
Bend, OR 97701

Phone: 541–385–1723
Fax: 541–383–1525
E-mail: debor@empnet.com
Contact: Ms. Deborah Brockman, Community Justice Coordinator
Type of agency: Probation/community justice
Cases referred in most recent year: Juvenile—45; Adult—55
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Mediation Services
Community Outreach, Inc.
128 SW. Ninth Street
Corvallis, OR 97333–4539
Phone: 541–758–3000
Fax: 541–758–3481
E-mail: cmdrs@igc.apc.org
Contact: Ms. Samantha Sied, Mediation Services Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—79; Adult—5
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program
Community Mediation Services of Polk County
976 SW. Hayter Street
Dallas, OR 97338–2254
Phone: 503–623–3111
Fax: 503–623–7772
E-mail: vorp@open.org
Contact: Ms. Sandie Pattison, Director
Type of agency: Private community-based (nonprofit)
Program began: 1984
Cases referred in most recent year: Juvenile—200; Adult—39
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 15 percent by letter or phone

Lane County Community Mediation Services
44 West Broadway, Suite 202
Eugene, OR 97401–3020
Phone: 541–344–5366
Fax: 541–687–8392
E-mail: mediate@efn.org
Contact: Ms. Beverly Moore, Program Manager
Type of agency: Private community-based (nonprofit)
Program began: 1981
Cases referred in most recent year: Juvenile—132
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor, Group conferencing
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 10 percent by phone or shuttle diplomacy

Yamhill County Mediators
P.O. Box 444
McMinnville, OR 97128
Phone: 503–435–2835 or 503–550–2343 (voice mail)
Contact: Ms. Tricia Crawford, Program Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—69; Adult—1
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors

Victim-Offender Program
Community Dispute Resolution Center
33 North Central Avenue, Suite 306
Medford, OR 97501–5939

Phone: 541–770–2468
Fax: 541–770–6022
Contact: Mr. Morgan Fishman, Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—38
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Community Dispute Resolution Services, Inc.
c/o Juvenile Court Services
Juvenile Justice Department
P.O. Box 610
Ontario, OR 97914–0610
Phone: 541–889–8802
Fax: 541–889–6212
Contact: Ms. Susann Mills, Director

Victim-Offender Mediation Program
Clackamas County Juvenile Department
2121 Kaen Road
Oregon City, OR 97045–1100
Phone: 503–655–8342
Fax: 503–655–8448
E-mail: warrenos@co.clackamas.or.us
Contact: Mr. Warren Oster, Coordinator
Type of agency: Probation
Program began: 1995
Cases referred in most recent year: Juvenile—130
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Resolutions Northwest
1401 NE. 68th Avenue
Portland, OR 97213
Phone: 503–306–5609
Fax: 503–736–6050
Contact: Ms. Betsy Coddington, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1985
Cases referred in most recent year: Juvenile—310; Adult—2
Point(s) in justice process at which mediation occurs: Pre-adjudication
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen

Douglas County Neighbor-to-Neighbor
P.O. Box 2328
Roseburg, OR 97470
Phone: 541–957–8282 or 888–890–8282 (hotline)
Fax: 541–957–9042
Contact: Ms. Cynthia Moore, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—15
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Community/neighbor, Group conferencing

Neighbor-to-Neighbor, Inc.
P.O. Box 2362
Salem, OR 97308
Phone: 503–585–0651
Contact: Ms. Drinda Lombardi, Director

Pennsylvania

Neighborhood Dispute Settlement
315 Peffer Street
Harrisburg, PA 17102–1834
Phone: 717–233–8255
Fax: 717–233–3261
E-mail: mediator@ezonline.com
Internet: www.geocities.com/Eureka/Plaza/6502/
Contact: Mr. Stephen Roy, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1979
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor, Group conferencing
Cases performed indirectly: 1 percent by letter or phone

Lancaster Area Victim Offender Reconciliation Program
44 East Orange Street
Lancaster, PA 17602–2847
Phone: 717–397–2404
Fax: 717–397–5140
Contact: Mr. Greg Armstrong, Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—259; Adult—2
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Nonadjudicated, Non-diversion
Type(s) of referrals: Misdemeanors and felonies

Lancaster Mediation Center
225 West King Street
Lancaster, PA 17603–3789
Phone: 717–293–7231
Fax: 717–390–7783
E-mail: info@lancmed.org
Internet: www.lancmed.org
Contact: Ms. Grace Byler, Executive Director
Type of agency: Private community-based (nonprofit)
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 2 percent by shuttle diplomacy

Victim Services, Inc.
211 North Edgewood Avenue
Somerset, PA 15501
Phone: 814–443–1555
Fax: 814–443–6807
E-mail: kwalters_barj@yahoo.com
Contact: Ms. Kelly Walters, Victim-Offender Mediator
Type of agency: Victim services
Program began: 1997
Cases referred in most recent year: Juvenile—15
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen
Cases performed indirectly: 40 percent by letter

Victim-Offender Mediation Program
Mediation Services for Conflict Resolution, Inc.
P.O. Box 2912
York, PA 17405–2912
Phone: 717–854–6727
Fax: 717–854–6585
E-mail: janeriese@juno.com
Contact: Ms. Jane Riese, Director
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—193
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

South Carolina

Young People on the Move
1303 South Sherwood Drive
Charleston, SC 29407
Phone: 803–766–0122
Contact: Mr. Bill Glover, Executive Director

Juvenile Arbitration Program
11th Judicial Circuit
139 East Main Street, Suite 6
Lexington, SC 29072–3456
Phone: 803–359–8355
Fax: 803–359–8229
Contact: Ms. Kathryn Barton, Program Director
Type of agency: Prosecuting attorney
Program began: 1983
Cases referred in most recent year: Juvenile—604
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

South Dakota

Western South Dakota Center for Community Justice
2323 Lance Street
Rapid City, SD 57702–4317
Contact: Ms. Vicki Kalahar
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program of Southeast South Dakota
119 South Van Eps Avenue
Sioux Falls, SD 57103
Phone: 605–338–6020
Fax: 605–338–6020
E-mail: loisjp@qwtc.net
Contact: Ms. Lois Janzen Preheim, Director
Type of agency: Church-based
Program began: 1991
Cases referred in most recent year: Juvenile—3; Adult—4
Point(s) in justice process at which mediation occurs: Diversion, After inmates have gone through victim impact class in prison
Type(s) of referrals: Misdemeanors and felonies
Cases performed indirectly: 2 percent by victim impact panel

Tennessee

Mediation Center
104 West Seventh Street, Suite B
Columbia, TN 38401
Phone: 615–840–5583
Fax: 615–840–0269
Contact: Dr. Jacson Chapman
Type of agency: Private community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors

Victim-Offender Reconciliation Program
Community Mediation Center
15 Division Drive
Crossville, TN 38555–4569
Phone: 615–484–0972
Fax: 615–484–0972
E-mail: cmcvorpxville@multipor.com
Contact: Mr. David Massengill, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1989
Cases referred in most recent year: Juvenile—134; Adult—516
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Community/neighbor
Cases performed indirectly: 3 percent with mediator

Community Mediation Center (CMC)
Andrew Johnson Building, Suite L300
912 South Gay Street
Knoxville, TN 37902–1814
Phone: 423–594–1879
Fax: 423–594–1890
E-mail: mediate@korrnet.org
Internet: www.korrnet.org/mediate
Contact: Mr. John Doggette, Director
Type of agency: Private community-based (nonprofit)
Program began: 1993
Cases referred in most recent year: Juvenile—180; Adult—300
Point(s) in justice process at which mediation occurs: Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor
Cases performed indirectly: 5 percent by separate meetings with mediators

Memphis Mediation and Restitution/Reconciliation Services (MARRS)
4488 Poplar Avenue
Memphis, TN 38117–3716

Phone: 901–761–7028
Fax: 901–261–4393
Internet: cumcmemphis.org/marrs.htm
Contact: Mr. Don Burford, Executive Director
Type of agency: Private community-based (nonprofit)/Church-based
Program began: 1994
Cases referred in most recent year: Juvenile—250
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen
Cases performed indirectly: 2 percent

Neighborhood Justice Center
1310 Jefferson Street, Suite 200
Nashville, TN 37208
Phone: 615–321–4114
Fax: 615–321–0313
Contact: Mr. Joseph Ingle, Director
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—39; Adult—65
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Community/neighbor
Cases performed indirectly: Unknown percentage by audio means

Victim-Offender Reconciliation Program of Nashville
522 Russell Street
Nashville, TN 37206–4114
Phone: 615–256–2206
Fax: 615–256–2962
Contact: Ms. Valerie Horton, J.D., Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—208; Adult—197
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Community Mediation Services
P.O. Box 4081
Oak Ridge, TN 37831–4081
Phone: 423–457–5400, ext. 888 or 889
Fax: 423–457–7208
E-mail: cms@korrnet.org
Internet: www.korrnet.org/cms/
Contact: Ms. Anne Sides, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—224; Adult—26
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Prior to court hearing
Type(s) of referrals: Misdemeanors and felonies

Texas

Dispute Resolution Center
415 West Eighth Avenue
Amarillo, TX 79101
Phone: 806–372–3381
Fax: 806–373–3268
Contact: Ms. Pam Coffey, Executive Director
Type of agency: Government
Program began: 1989
Cases referred in most recent year: Juvenile—2; Adult—6
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Divorce/family, Community/neighbor
Program cases involve: Sexual abuse

Dispute Resolution Center
5407 North Interstate Highway 35, Suite 410
Austin, TX 78723
Phone: 512–371–0033
Fax: 512–371–7411
E-mail: drc@realtime.net

Internet: www.realtime.net/drc
Contact: Ms. Delpha Martin, Director, Community Relations
Type of agency: Private community-based (nonprofit)
Program began: 1992
Cases referred in most recent year: Juvenile—275
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor, Circle 1 (sentencing), Group conferencing, Tenant/landlord, Business, Real estate
Program cases involve: Sexual abuse
Cases performed indirectly: 10 percent by caucus

Travis County Juvenile Court
2515 South Congress Avenue
Austin, TX 78704
Phone: 512–448–7000
Fax: 512–448–7097
Contact: Mr. Brian Snyder, Director of Court Service
Type of agency: Probation
Program began: 1990
Cases referred in most recent year: Juvenile—350
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen

Dispute Resolution Center—Jefferson County
1149 Pearl, Third Floor
Beaumont, TX 77701
Phone: 409–835–8747
Fax: 409–835–8718
Contact: Ms. Cindy Bloodsworth, Executive Director
Type of agency: County government
Cases referred in most recent year: Juvenile—108; Adult—4
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Dispute Resolution Center of Montgomery County, Inc.
P.O. Box 3609
Conroe, TX 77305–3609
Phone: 409–760–6914
Fax: 409–788–8364
Contact: Ms. Kathy Bivings-Norris, Executive Director

Dispute Resolution Services
901 Leopard Street, Room 4012
Corpus Christi, TX 78401–3602
Phone: 512–888–0650
Fax: 512–888–0754
E-mail: drscctex@igc.org
Contact: Mr. Valdemar Bazaldua, Director
Type of agency: Private community-based (nonprofit)
Program began: 1985
Cases referred in most recent year: Juvenile—6; Adult—2
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Dispute Mediation Service
3400 Carlisle Atlemen Avenue, Suite 240 LB9
Dallas, TX 75204–1261
Phone: 214–754–0022
Fax: 214–754–0378
Contact: Ms. Joyce Jones, Assistant Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—110

Mediation Department
Dallas County
2600 Lone Star Drive, Box 5
Dallas, TX 75212–6307
Phone: 214–698–4223
Fax: 214–698–5563
Contact: Ms. Virginia Talkington, Supervisor
Type of agency: Probation
Program began: 1985
Cases referred in most recent year: Juvenile—530
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Program cases involve: Sexual assault

Texas Mediation Initiative
Office of the Attorney General
8300 Douglas, Suite 701
Dallas, TX 75225
Phone: 214–739–1027
Fax: 214–750–1432
Contact: Ms. Susan Armoni, Director

Dispute Resolution Services of Tarrant County, Inc.
1 Summit Avenue, Suite 210
Fort Worth, TX 76102–2609
Phone: 817–877–4554
Fax: 817–877–4557
E-mail: mediate@startext.net
Internet: startext.net/homes/mediate
Contact: Mr. Bob Good, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1995
Cases referred in most recent year: Juvenile—68; Adult—2
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Child protective services
Program cases involve: Sexual assault and sexual abuse

Dispute Resolution Center
1302 Preston, Suite 100
Houston, TX 77002–2013
Phone: 713–755–8274
Fax: 713–755–8885
Contact: Mr. Nicholas Hall, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—297; Adult—18
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Reconciliation Program
Innovative Alternatives, Inc.
1300A Bay Area Boulevard, Suite 218
Houston, TX 77058–2505
Phone: 713–222–2525
Fax: 281–282–6002
Contact: Ms. Sharon Bayus, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—15; Adult—30
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Post-adjudication but pre-disposition
Type(s) of referrals: Misdemeanors and felonies

Victim-Offender Restitution Program
49 San Jacinto Street, Suite 517
Houston, TX 77002–1234
Phone: 713–755–2126
Fax: 713–229–2366
Contact: Ms. Stephanie Pecora, Victim Program Manager
Type of agency: Probation
Cases referred in most recent year: Adult—289

Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Victim Services
Llano County Courthouse, Room 108
Llano, TX 78643
Phone: 915–247–5640
Fax: 915–247–3455
Contact: Mr. Greg Cockrill, Victim Services Officer
Type of agency: Victim services and probation
Cases referred in most recent year: Juvenile—3; Adult—3
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition
Type(s) of referrals: Felonies

Victim-Offender Mediation Program
Bexar County Dispute Resolution Center
300 Dolarosa, Suite 1102
San Antonio, TX 78205–3009
Phone: 210–335–2128
Fax: 210–335–2149
Contact: Ms. Marlene Labenz-Hough, Director
Type of agency: Governmental community-based (nonprofit)
Point(s) in justice process at which mediation occurs: Diversion

Utah

Utah Juvenile Court Victim-Offender Mediation
Administrative Office of the Court
P.O. Box 140241
Salt Lake City, UT 84114–0241
Phone: 801–578–3800
Fax: 801–578–3843
E-mail: kathye@e-mail.utcourts.gov
Internet: courtlink.utcourts.gov/mediation/victim.htm
Contact: Ms. Kathy Elton, Program Coordinator
Type of agency: Court-based program
Program began: 1995
Cases referred in most recent year: Juvenile—500
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Divorce/family, Truancy
Program cases involve: Sexual assault and sexual abuse
Cases performed indirectly: 5 percent by letter or shuttle mediation

Vermont

Vermont Reparative Probation Program
Court & Reparative Services
32 Cherry Street, Suite 315
South Burlington, VT 05401–7305
Phone: 802–651–1793
Fax: 802–651–1798
Contact: Mr. Herb Sinkinson, Reparative Coordinator
Type of agency: Community-based probation
Cases referred in most recent year: Adult—8
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Virginia

Mediation Center at Focus
1508 Grady Avenue
Charlottesville, VA 22903
Phone: 804–977–2926
Fax: 804–984–0249
Contact: Ms. Carolyn Miller, Executive Director

Northern Virginia Mediation Service
Institute for Conflict Analysis & Resolution
George Mason University, MS 4D3
4260 Chain Bridge Road, Suite A2
Fairfax, VA 22030
Phone: 703–993–3656
Fax: 703–993–3070
Contact: Mr. Robert Scott, Executive Director

Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—5
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Dispute Settlement Center
586 Virginian Drive
Norfolk, VA 23505–4253
Phone: 757–480–2777
Fax: 757–531–9423
Contact: Mr. Bob Glover, Executive Director

Conflict Resolution Center, Inc.
1010 First Street
P.O. Box 1185
Roanoke, VA 24006–1185
Phone: 703–342–2063
Fax: 703–345–9161
Contact: Ms. Kathy Graves Stockburger, Executive Director

Washington

Victims and Offenders in Creating Effective Solutions (V.O.I.C.E.S.)
Dispute Resolution Center of Kitsap County
P.O. Box 555
Bremerton, WA 98337–0184
Phone: 360–377–8179
Fax: 360–377–7305
E-mail: mediator@tscnet.com or kimkh@amouse.net
Contact: Ms. Kimberly Koch-Hult, Program Coordinator
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—65
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor, Workplace
Program cases involve: Domestic abuse, Domestic violence

Dispute Resolution Center of Lewis County
P.O. Box 117
462 NW. Park Street
Chehalis, WA 98532
Phone: 360–748–0492
Fax: 360–748–9884
Contact: Ms. Mary Myhre-Pancake, Executive Director

Victim-Offender Mediation Project for Kittitas County
507 North Nanum, Room 16
Ellensburg, WA 98926–2886
Phone: 509–933–2150
Fax: 509–963–3941
E-mail: mediation@ellensburg.com
Contact: Ms. Peggy Cooke, Project Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—18
Type(s) of referrals: Misdemeanors

Dispute Resolution Center Snohomish & Island Counties
Volunteers of America
P.O. Box 839
Everett, WA 98206–0839
Phone: 425–339–1335 or 800–280–4770
Fax: 425–259–2110
Contact: Mr. Richard Croll, Executive Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—3; Adult—4
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies

Common Ground Dispute Resolution Center of Skagit County
811 Cleveland Street
Mount Vernon, WA 98273–4210
Phone: 360–336–9494
Fax: 360–336–9323
E-mail: cground@cnw.com
Internet: www.cnw.com/~cground
Contact: Mr. Sam Estrella, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1984
Cases referred in most recent year: Juvenile—18–20; Adult—2
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Post-adjudication but pre-disposition
Type(s) of referrals: Juvenile misdemeanors
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor, Group conferencing

Juvenile Department
1338 SW. Old Clifton Road
Port Orchard, WA 98311
Phone: 360–895–4911
Fax: 360–895–3909
Contact: Ms. Patti Jo Knott, Volunteer Services Coordinator

Victim-Offender Mediation Service
Northwest Institute for Restorative Justice
1305 Fourth Avenue, Suite 606
Seattle, WA 98101–2403
Phone: 206–621–8874
Fax: 206–621–7192
E-mail: ronein@restorejustice.org
Internet: restorejustice.org
Contact: Mr. Ronald Ein, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1985
Cases referred in most recent year: Juvenile—145; Adult—33
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition, School (instead of calling police)
Type(s) of referrals: Misdemeanors and felonies
Cases performed indirectly: 1 percent by shuttle diplomacy

Inland Mediation Center
Volunteers of America Building, Lower Level
525 West Second Avenue
Spokane, WA 99201–4301
Phone: 509–456–0103
Fax: 509–624–4353
Contact: Ms. Marilyn Colgur, Program Director
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—110
Point(s) in justice process at which mediation occurs: Diversion, Pre-adjudication
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor

Pierce County Center for Dispute Resolution
705 South Ninth Street, Suite 207
Tacoma, WA 98405
Phone: 206–572–3657
Fax: 206–572–3579
Contact: Mr. George Nazerian, Executive Director

Victim-Offender Mediation Program
City of Vancouver/Clark County
P.O. Box 1995
Vancouver, WA 98668–1995
Phone: 360–735–8873, ext. 8304
Fax: 360–696–8073
Contact: Mr. Jim Jacks or Mr. Eric Gilman
Type of agency: City government
Program began: 1999
Cases referred in most recent year: 800
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition (youth only)

Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Community/neighbor, Commercial
Cases performed indirectly: Unknown percentage by phone or shuttle diplomacy

Dispute Resolution Center of Yakima & Kittitas Counties
1106B West Lincoln Avenue
Yakima, WA 98902–2534
Phone: 509–453–8949
Fax: 509–453–0910
Contact: Mr. Matt Fairbank, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1997
Cases referred in most recent year: Juvenile—14; Adult—1
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors
Other types of mediation performed: Parent/teen, Divorce/family, Community/neighbor, Group conferencing, Consumer/business, Government

Wisconsin

Fond du Lac County Victim Offender Services
Juvenile Resource Unit
160 South Mary Street
Fond du Lac, WI 54935
Phone: 920–929–3303
Fax: 920–929–6826
Contact: Mr. Al Rolph, Senior Social Worker
Type of agency: Court services
Cases referred in most recent year: Juvenile—11
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Mediation Services
LaCrosse County Administrative Center
400 Fourth Street North, Suite B01
LaCrosse, WI 54601
Phone: 608–784–7322
Fax: 608–791–9597
Contact: Ms. Susan Wiese, Coordinator
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—61; Adult—237
Point(s) in justice process at which mediation occurs: Diversion
Type(s) of referrals: Misdemeanors and felonies

Restorative Justice Project
Frank J. Remington Center
University of Wisconsin Law School
975 Bascom Mall, Room 4318
Madison, WI 53706–1399
Phone: 608–262–1002
Fax: 608–263–3380
Contact: Mr. Bruce Kittle, Director
Type of agency: Educational
Cases referred in most recent year: Juvenile—3; Adult—20
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Lakeshore Community Action
Victim-Offender Mediation Program
540 North Eighth Street
Manitowoc, WI 54220
Phone: 920–686–8708
Contact: Ms. Sheila Evanoff, Director
Type of agency: Private community-based (nonprofit)
Program began: 1986
Cases referred in most recent year: Juvenile—60
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Program cases involve: First-time youth offenders who commit burglary and property damage
Cases performed indirectly: 59 percent by letter of apology

Winnebago Conflict Resolution Center, Inc.
Winnebago County Courthouse, Room 412
415 Jackson Street
Oshkosh, WI 54901–4794
Phone: 920–236–4711
Fax: 920–236–4799
E-mail: KBradish@co.winnebago.wi.us
Contact: Ms. Kristy Bradish, Executive Director
Type of agency: Private community-based (nonprofit)
Program began: 1996
Cases referred in most recent year: Juvenile—8; Adult—5
Point(s) in justice process at which mediation occurs: Diversion, Post-adjudication but pre-disposition, Post-disposition
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Peer, Parent/teen, Divorce/family, Community/neighbor
Program cases involve: Sexual abuse
Cases performed indirectly: 1 percent by audio means

Youth & Family Project, Inc.
314 North Franklin Street, Suite A
Port Washington, WI 53074
Phone: 414–284–7188
Fax: 414–338–7761
Contact: Mr. Bruce Kremin, Associate Director
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—15
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Mediation Center of Waukesha County
Wisconsin Correctional Service
414 West Moreland Boulevard, Room 200
Waukesha, WI 53188
Phone: 414–544–5431
Fax: 414–544–9456
E-mail: mcwc@wiscs.org
Contact: Ms. Holly Patzer, Program Manager
Type of agency: Private community-based (nonprofit)
Cases referred in most recent year: Juvenile—35; Adult—2
Point(s) in justice process at which mediation occurs: Post-disposition
Type(s) of referrals: Misdemeanors and felonies

Project Payback Program
NOVA
702 Elm Street
West Bend, WI 53095–3231
Phone: 414–338–8842
Fax: 414–338–3724
E-mail: payback@novaservices.org
Contact: Ms. Carla Paulsrud, Director
Type of agency: Public community-based (nonprofit)
Program began: 1998
Cases referred in most recent year: Juvenile—12
Point(s) in justice process at which mediation occurs: All
Type(s) of referrals: Misdemeanors and felonies
Program cases involve: Sexual assault and sexual abuse

Juvenile Victim Offender Mediation
P.O. Box 67
Whitehall, WI 54773–0067
Phone: 715–538–2311, ext. 322
Fax: 715–538–4123
Contact: Ms. Barbbara Nimmer, Director Mediation Services
Program began: 1997
Cases referred in most recent year: Juvenile—50; Adult—2
Point(s) in justice process at which mediation occurs: Diversion, Post-disposition, Consent decrees
Type(s) of referrals: Misdemeanors and felonies
Other types of mediation performed: Group conferencing, Small claims court
Cases performed indirectly: 1 percent by letter

Victim-Offender Mediation Program Survey

Contact person:

Ms. _____

Mr. _____

Title _____

Name of VOM program _____

Name of agency (if different from program) _____

Address _____

Telephone/Fax _____

E-mail _____

Internet _____

1. Type of agency:

   ☐ Probation ☐ Victim services ☐ Private community-based (nonprofit)
   ☐ Prosecuting attorney ☐ Police ☐ Residential treatment
   ☐ Correctional facility ☐ Church-based ☐ Other_____

2. How many cases were referred to the program during the most recent year?
   Juvenile cases _____ Adult cases _____

3. At what point(s) in the justice process is mediation done?

   ☐ Diversion ☐ Post-adjudication but pre-disposition
   ☐ Post-disposition ☐ All ☐ Other

4. What year did the program begin operation or when is it projected to begin? _____

5. What kinds of referrals do you accept:

   ☐ Misdemeanors ☐ Felonies ☐ Both

6. In addition to victim-offender mediation, the Center gets many requests for information on institutions performing other forms of mediation and dialogue. Please check each box that indicates a form of mediation that your program performs.

   ☐ Peer ☐ Divorce ☐ Group Conferencing ☐ Tenant/Landlord
   ☐ Parent/Teen ☐ Family ☐ Circle 1 (Sentencing) ☐ Workplace
   ☐ Truancy/ Neighbor ☐ Community ☐ Circle 2 (Process) ☐ Other

7. Does your program consider cases involving sexual *assault?* ☐ Yes ☐ No

8. Does your program consider cases involving sexual *abuse?* ☐ Yes ☐ No

9. Many programs perform mediation processes in which the participants do not come face-to-face. In your restorative justice process, is the participation face-to-face (direct) or by some other means (indirect)?

   ☐ Direct ☐ Indirect ☐ Both

   Approximately what percentage of your mediation processes are performed:

   Directly? _____ Indirectly? _____

   How are indirect mediations performed?

   ☐ Letter ☐ Phone ☐ Video
   ☐ Shuttle diplomacy ☐ Other audio
   ☐ Other _____

Please return the survey to:

Center for Restorative Justice & Peacemaking
University of Minnesota School of Social Work
1404 Gortner Avenue, 105 Peters Hall
St Paul, MN 55108–6160
Fax: 612–625–8224

OVC

Directory of Victim-Offender Mediation Programs in the United States

For copies of this directory and/or additional information, please contact:

Office for Victims of Crime Resource Center (OVCRC)
P.O. Box 6000
Rockville, MD 20849–6000
Telephone: 1–800–627–6872 or 301–519–5500

E-mail orders for print publications to *puborder@ncjrs.org*
E-mail questions to *askovc@ncjrs.org*
Send your feedback on this service to *tellncjrs@ncjrs.org*

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